



AMCS BULK HAULING

service + support

AMCS Bulk Hauling is an all-in-one Transportation Management System (TMS), optimizing your ROI and increasing your truck productivity

Book a call with our experts today for a personalized consultation [➤](#)

Dedicated US-based support with zero wait time

When you call the AMCS customer support line, your call is answered by real people, in real time, every time.

Our service promise

We believe in being available when our customers need us. It's a promise many companies make, but not all deliver. We understand that long wait times can harm your business's efficiency. When you reach out to us for support, you can count on quick assistance.

All our partners receive across-the-board service that far exceeds our competitors. For every AMCS Bulk Hauling customer, we deliver a holistic approach to your needs, ensuring the service you get is right for you.

AMCS Bulk Hauling support summary

- **24/7/365 Austin, TX Support team:** End-to-end support for every aspect of AMCS Bulk Hauling
- **Dedicated Customer Experience rep:** By your side, from implementation onwards
- **In-person quarterly business reviews:** Helping you grow your business and respond to opportunities
- **Zero wait time:** You call, we answer. We resolve your issues as fast as possible.
- **Same-day ticket closing:** Over the last 12 months, more than 90% of support tickets have been closed the same day

99.995%

uptime* AMCS Bulk Hauling is the most stable platform in the industry. We measure downtime in minutes and seconds, not hours and days. * 24-month average

About AMCS

AMCS is the market leader in **Performance Sustainability**, enabling resource-intensive industries to boost sustainability and profitability at the same time. With AMCS, companies achieve sustainable growth and transparent social responsibility while also safeguarding the environment and reducing operational risks.

