



Wissels Groep

Smoothly moving operations from pen-and-paper to digital-first.

The future isn't waiting for you. Kickstart your move to digital today.

Read more, get a demo, or talk to an expert here. ➔

About

Wissels Groep is a family-owned waste management and recycling company based in Zutphen, the Netherlands. With more than 100 years of experience, it serves businesses of all sizes, from small companies to large enterprises. It collects waste with a modern fleet and rents containers to businesses and construction projects. It also recycles and trades scrap metal. Wissels builds long-term customer relationships and tailors its services to each customer's needs.

Challenge

Before moving to AMCS, Wissels relied on legacy systems and manual processes. Invoicing took 3–4 days to organize, validate, and complete. The team planned transport on paper and wrote plans by hand in an agenda.

The team needed a more efficient, scalable solution. They also needed a partner that understood both their legacy systems and the sector-specific processes behind their work.

Solution

Wissels Groep now runs on AMCS Platform, an AI-first, cloud-based infrastructure that automates workflows and improves data validation, helping the team invoice in hours instead of days.

Two solutions extend the platform:

AMCS Smart Dispatch

Provides end-to-end route optimization, reducing planning time, fleet costs and emissions. By digitalizing scheduling in one system, it streamlines operations and improves visibility across all jobs

AMCS Financial Export

Sends validated data to finance systems automatically, so the team no longer has to transfer invoicing data manually. This ensures seamless communication from ERP to financial systems, minimizing workload and human error.

85%

reduction in invoicing time

100%

of transport planning moved from paper to digital with AMCS Smart Dispatch



Results

- Cut manual workload significantly with automated workflows and improved data validation
- Improved efficiency and process control
- Replaced paper-based planning with AMCS Smart Dispatch for real-time visibility into daily operations
- Planned routes more effectively and adapted quickly to changes during the day
- Gained a strong partner that understands both legacy systems and sector-specific workflows

AMCS

AMCS Platform is an enterprise-grade, AI-enabled SaaS solution that connects and automates end-to-end waste and recycling operations to boost efficiency and safeguard margins. It delivers real-time insights, industry-specific automation, and scalable workflows that streamline processes and reduce risk. Designed for growth, the platform empowers organizations to drive sustainability and unlock greater value across their entire operation.

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We went from handwritten planning in our agenda to AMCS Smart Dispatch. Now we see our operations in real time, plan routes better, and adapt fast when things change during the day.

Demis Klaasen, Projectleider Transport,
Wissels Groep

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With AMCS, we work much faster. What used to take days of manual work now takes one afternoon.”

Frank Wissels, Directeur Eigenaar,
Wissels Groep