

AMCS Spring Release 2025

highlights



the AMCS experience from our customers

"We have increased the number of deliveries per truck per day by 25% and saw an increase in revenue resulting from more accurate charging of waiting time."

Hans-Christian Wattum,
System Coordinator, Unicon



+25%

deliveries per truck

1-5%

increase in revenue

[Read Unicon's success story](#)



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overview

Innovations powering Performance Sustainability

With the AMCS Spring Release 2025, we are continuing to deliver on our commitment to Performance Sustainability – a strategic focus that empowers foundational industries to be both sustainable and profitable.

The key highlights include the following:

- AMCS Spring Release overview – key themes
- Key feature highlights and customer business value

The AMCS Spring Release 2025 highlights our ongoing commitment to a digital transformation that improves both corporate performance and sustainability for our customers. We empower them to conserve and maximize the value of resources, create safer workplaces, and protect the planet, all while driving profitability and supporting their sustainability goals.

key themes

01

Advancing the circular economy – driving both operational, resource, and material efficiency

02

From insights to impact – delivery sustainability with data and AI

03

Elevating residential services delivery – purpose-built automation to deliver better financial and sustainable outcomes for both public and private residential haulers



summary of the 3 AMCS Spring Release 2025 themes

01

Advancing the circular economy – driving both operational, resource, and material efficiency

- Breaking down traditional financial boundaries with a new **Evolved Account Model** to facilitate enhanced automation and reporting of transactions with material suppliers and subcontractors
- **Purpose-built automation** for connected weigh-to-pay metal recycling processes, including guided scale, supplier identification, and payments
- Enhancing recycling operations with improved weighing and tagging workflows
- Maximizing recycling impact with smarter order fulfillment logistics
- Streamlining hazardous waste collection and management with our advanced plugin to connect to reporting authorities

02

From insights to impact – delivery sustainability with data and AI

- New **Sustainability Dashboards** to visualize key sustainability metrics such as emissions, resource use, and recycling outcomes
- A new **Material Trading Dashboard** providing insights on gross margin and other KPI's to drive both financial and sustainability performance
- New **Impact, Risk, and Opportunity (IRO) Materiality** automation to support better decision-making, opportunity and efficiency identification, and risk mitigation

- Enhanced AI and machine learning automation for sustainability use cases, including **route optimization, compliance reporting, and Scope 3 estimations**
- Automated regulatory updates for full global compliance on chemical management
- New training content (video and templates) for Resources + Recycling customers in our EHS solution
- Enhanced chemical compliance with automated regulatory updates

03

Elevating residential services delivery – purpose-built automation to deliver better financial and sustainable outcomes for both public and private residential haulers

- Smarter routing and service optimization
- Automated adjustments for seamless service
- Optimized workforce and job management
- Enhanced geographic and service management
- Increased financial transparency and simplified transactions

theme 1

Advancing the circular economy – driving both operational and resource efficiency

At AMCS, we are committed to advancing our customers operations through cutting-edge innovations that support the circular economy. Our latest developments are designed to enhance operational efficiency, improve revenue generation, and drive sustainable practices across the industry.

From the Evolved Account Model to optimized and connected weigh-to-pay systems workflows, our solutions empower you to streamline processes, improve compliance, and embrace more sustainable practices, creating long-term value for both operators and the environment.

Launch of AMCS Pay in Europe and APAC offering extended payment options, channels, and reconciliation support

For Global – Enterprise – Industry Agnostic

We are launching AMCS Pay in Europe and APAC, offering additional payment methods and channels, such as CSR, autopay, and customer portals. It facilitates easy payment acceptance

across multiple platforms, including card, account tokenization, Apple Pay, Google Pay, SEPA, Ideal (NL only), and BACS (UK only), facilitated by our partnership with Stripe. These enhancements make it easier for operators to collect payments across multiple channels and methods, boosting customer satisfaction, reducing payment delays, and automating settlement reconciliation processes.

Purpose-built automation for circular economy trading relationships – our new Evolved Account Model

For Global – Enterprise – Waste and Recycling Operators

As waste and recycling organizations evolve to support circular economy models – where materials are reused, repurposed, and reintegrated into supply chains – traditional ERP financial structures fall short. The rigid distinction between Accounts Payable (AP) and Accounts Receivable (AR) no longer reflects the dynamic nature of modern business relationships, as customers can be both a customer (AR) and a supplier (AP).

The AMCS Evolved Account Model (EAM) capabilities transform how you manage your relationships with suppliers and buyers by offering a more flexible and dynamic way to classify accounts. EAM allows you to onboard accounts that can perform multiple roles within a single framework, to act as a customer, a company outlet, subcontractor, or third-party supplier based on the specific nature of each transaction. Companies in the circular economy are establishing more complex corporate structures with multiple subsidiaries, partnerships, and entities to efficiently manage and trade a growing number of materials. Our EAM capability enables accurate tracking and accounting for both inter-company and intra-company operations and transactions, reflecting the interconnected nature and complexity of modern resource and recycling operations.

The EAM is powered by a unified data model that simplifies account management and configuration, so you gain a comprehensive view and control of each account, from a financial and operational perspective. Customers can now seamlessly access cost tables,

theme 1

service agreements, account details, and both AR and AP transactions, all within a single framework.

With EAM, you can thrive in the evolving waste and recycling landscape by enhancing collaboration across your own operations and with your supplier partners to embrace the circular economy, and drive efficiency and adaptability across the supply chain.

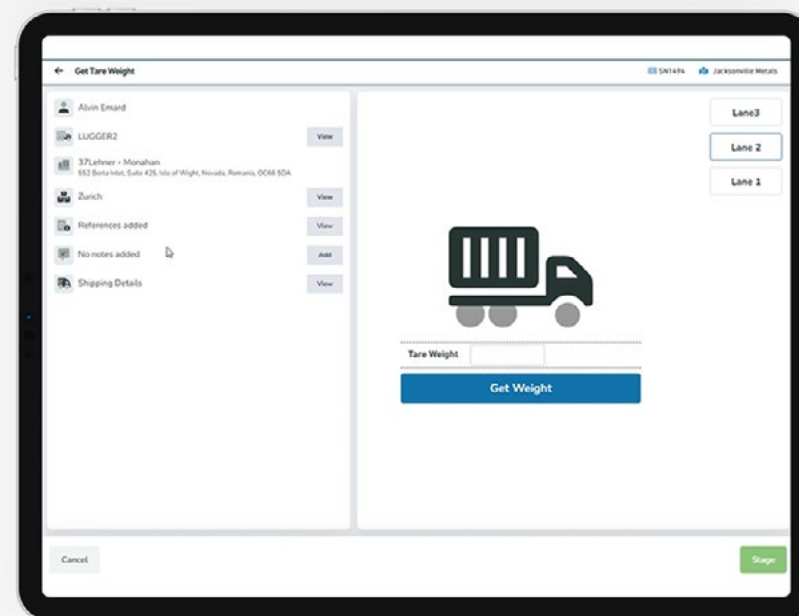
Optimized weigh-to-pay metal recycling – faster with assured compliance

For NoAM – Enterprise - Metal Recyclers

Inefficient weigh-to-pay processes slow operations, increase compliance risks, and add administrative burdens for recyclers. To address these challenges, we've introduced 3 developments: guided truck scale, supplier traceability, and immediate supplier payment. Together, they enable a smarter, more efficient weigh-to-pay process for metal recyclers, enhancing accuracy, ensuring compliance, and streamlining transactions.

Guided truck scale – intuitive, touchscreen-driven efficiency

The guided truck scale experience advances the weigh-to-pay process with an intuitive, step-by-step touchscreen interface. Designed to replace traditional keyboard and web interfaces, it simplifies key tasks such as tracking vehicle arrivals, capturing weight and material data, and recording supplier details. Compatible with 11-inch tablets and touchscreen devices, this mobile-friendly solution enables on-the-go data collection, reducing system navigation time and increasing productivity. By ensuring rapid and accurate data capture and streamlining workflows, it enhances operational efficiency at the point of purchase.



Guided Truck Scale homepage

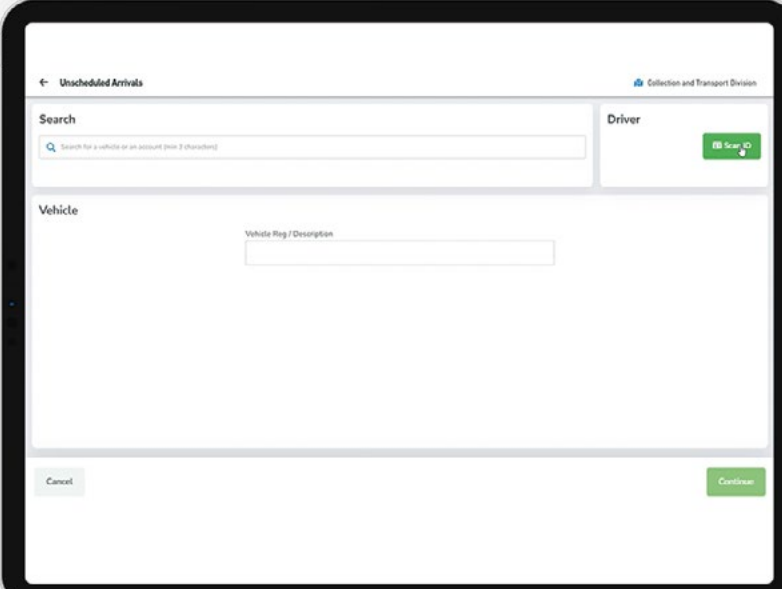
theme 1

Supplier traceability – strengthening compliance and transparency

Our supplier traceability functionality supports compliance by capturing essential transaction details, including signatures, fingerprints, photos, and scanned IDs. By providing a verifiable record of sellers and material sources, it enhances material traceability, helping recyclers meet regulatory requirements, reduce fraud, and build trust with customers and governing bodies. This capability strengthens the integrity of metal recycling operations, ensuring adherence to legislation while improving transparency and accountability.

Immediate metal payment with AMCS Pay – fast, accurate, and flexible transactions

Streamline scrap metal payments with an efficient, transparent, digital transaction system. By enabling direct digital and traditional cash or check immediate payments from transaction records, our immediate metal payment feature minimizes delays and administrative effort. A structured bill-matching process for account payments ensures accuracy, reducing errors and overpayments. Additionally, simplified accounts receivable processes – through ACH transfers and request-to-pay options – accelerate cash flow and reduce manual processing. This enhancement in payment capabilities optimizes financial accuracy, strengthens compliance, and improves profitability for metal recyclers.



The screenshot displays a mobile application interface for 'Unscheduled Arrivals'. At the top, there is a back arrow and the title 'Unscheduled Arrivals', along with a user profile icon and the text 'Collection and Transport Division'. Below this is a 'Search' section with a text input field labeled 'Search for a vehicle or an account (max 2 characters)' and a green 'Scan QR' button. To the right of the search bar is a 'Driver' section with a green 'Scan QR' button. Below these sections is a 'Vehicle' section with a text input field labeled 'Vehicle Reg / Description'. At the bottom of the screen are two buttons: 'Cancel' and 'Continue'.

Supplier Traceability page for Unscheduled Arrivals

theme 1

Enhancing recycling operations with improved weighing and tagging workflows

For Global – Enterprise – Recyclers (all types)

We've made significant advancements to our floor scale system to improve efficiency, accuracy, and overall user experience. These enhancements are designed to streamline weighing and tagging workflows within the recycling process, saving valuable time and reducing manual effort for both handlers and suppliers. The system now enables faster processing, quicker material handling, improved search capabilities, and optimized inventory tracking, all of which support more sustainable and efficient recycling practices.

Key innovations

- Faster weighing flow that allows users to start weighing by ID
- Enhanced **Material Search** feature for more accurate material identification by analysis code

- Streamlined data entry that reduces the number of clicks by 50% to complete forms, saving time for users
- Material deductions to account for contaminants within recyclable material loads, ensuring more accurate reporting
- Material preferences to improve selection based on outlet-specific needs
- A simplified account handling system for easier conversion of house accounts to retail (peddler) accounts
- Optimized inventory workflow for better tracking and progression of inventory tags
- Ability to attach visual documentation to inventory tags, simplifying record-keeping and verification

Streamlining global commodity trading with smarter order fulfilment logistics

Our comprehensive order fulfillment logistics capabilities empower recyclers to efficiently manage the transportation of recyclable containers across borders, ensuring full regulatory compliance. By integrating waste classification, shipment documentation, and export management, we simplified the complexities of cross-border transportation, reducing manual tasks, mitigating compliance risks, and increasing efficiency. These innovations not only support our customers in driving operational efficiencies but contribute to advancing compliant global trading of commodities.

Regulatory compliance as standard

To help recyclers navigate the complex regulatory environment, our solution offers built-in support for key regulations governing waste transportation. We seamlessly integrate critical codes and documentation such as the EU Waste Shipment Regulation (Annex 7, 3A, and 3B), European Waste Catalogue (EWC) Codes, Basel Convention, and OECD Codes, ensuring compliance with international movement of commodities. By automating compliance we reduce risks, streamline documentation, and ensure the responsible management and transport of recyclable materials.

theme 1

Enhanced notification capabilities

Our solution enhances shipment visibility through real-time notifications. Carrier notifications provide real-time shipment status updates to carriers, enabling better coordination, reducing delays, and optimizing logistics. Additionally, advanced shipping notifications send early warnings and detailed shipment data to destination facilities, ensuring better preparation, compliance, and faster processing times. These enhanced capabilities streamline the shipping process, allowing recyclers to focus on improving their operations and environmental impact.

Export booking management

The export booking management capabilities of our solution offer recyclers full control over the export process. Our system simplifies container bookings, allowing recyclers to track allocations and prevent delays. We ensure compliance with export quotas and regulatory shipment limits to meet critical export requirements. It provides full visibility and control over shipment

status, documentation, and compliance throughout the entire export process.

Streamlining hazardous waste management with our advanced plugin

For DACH – Enterprise – Waste and Recycling Operators

Our hazardous waste plugin (initially for German regulations) is designed to enhance compliance, optimize the handling and transport of hazardous materials, and support the circular economy. Whenever a work order is created, materials identified as hazardous – through their unique UN number – automatically activate the plugin to manage the necessary specialized processes.

This powerful solution ensures regulatory compliance, reduces manual effort, and streamlines hazardous waste management, improving accuracy and efficiency in handling and transporting dangerous materials.

The plugin automates critical tasks, like the following:

- Generating compliant hazardous waste transfer documentation for smooth and regulated disposal
- Creating and printing UN hazard labels (with barcodes) in full alignment with ADR (international carriage of dangerous goods by road) regulations

By simplifying complex processes, the plugin ensures safety, regulatory adherence, and significant time savings, while supporting a more sustainable approach to waste management.

“

With AMCS, we can easily trace the total amount of waste to each site unit and instantly see the amount of waste and disposals that the individual departments, machines, and facilities have produced.

**Wolfgang Hoferer,
Hazardous Goods & Waste Officer
and Health & Safety Officer,
Aluminium-Werke Wutöschingen**

theme 1

Chemical compliance with automated regulatory updates

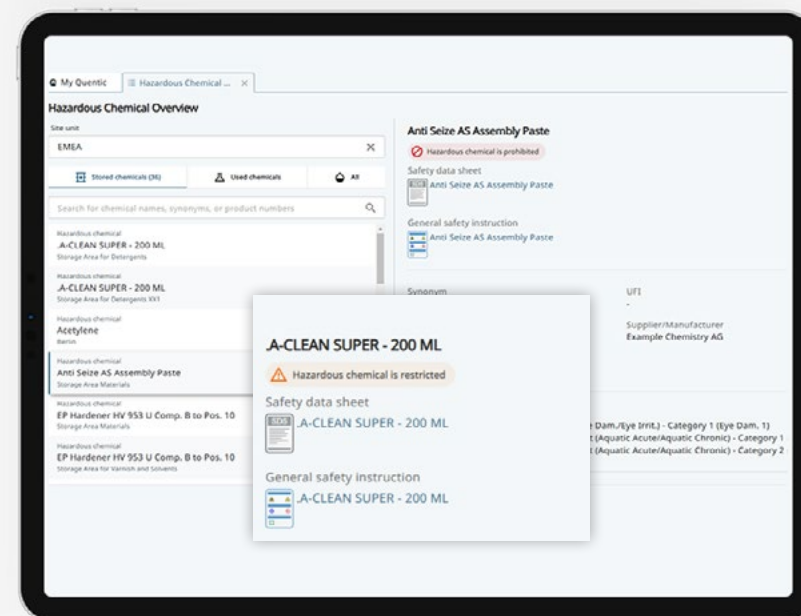
In collaboration with Yordas (our strategic partner), AMCS EHS provides a complete solution to help you manage hazardous chemical compliance efficiently. By integrating Yordas' regulatory expertise with AMCS' EHS software, we offer automated updates on global chemical regulations, ensuring transparency, safety, and compliance.

New features

- Regulatory data integration:**
Yordas continuously monitors and compiles the latest regulatory requirements. These updates are automatically incorporated into the AMCS EHS solution monthly.
- Compliance insights:**
Each listed chemical is assigned a compliance status (permitted, restricted, or prohibited). The regulatory scope is visualized using a traffic-light indicator, providing at-a-glance clarity.

- Proactive compliance management:**
Receive alerts for upcoming regulatory changes. Prevent compliance breaches with notifications on restricted or banned substances.

This automation significantly enhances risk mitigation by proactively identifying and addressing potential compliance issues before they escalate. Additionally, it supports integrated workflows, promoting seamless collaboration across departments and improving overall operational efficiency.



EHS Hazardous Chemical Compliance software. In collaboration with Yordas.

theme 2

From insights to impact – delivering sustainability with data and AI

Driving performance across the value chain with actionable insights, from the yard to the boardroom

For Global – Enterprise – Recyclers (all types)

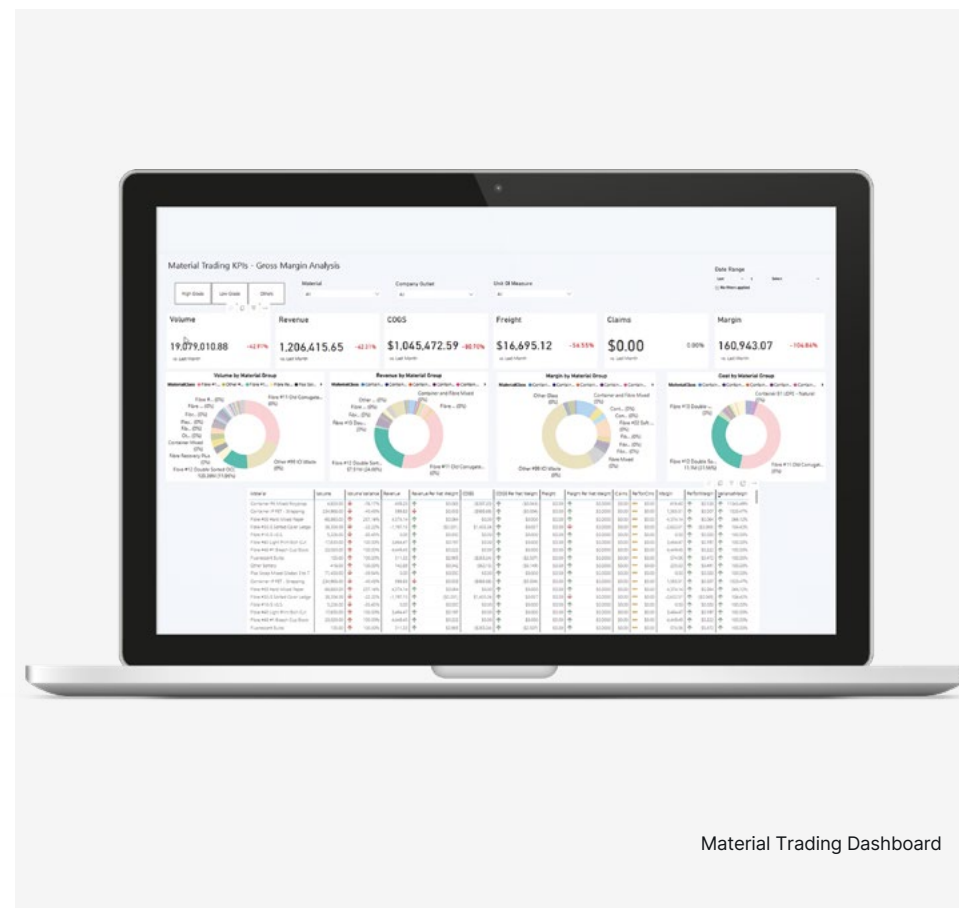
The new **Material Trading Dashboard** enhances performance across the recycling value chain by providing real-time insights from yard operations to executive decision-making. Using data from the AMCS Platform, it eliminates traditional reporting delays, enabling faster, informed decisions on revenue, costs, and margins. This boosts operational efficiency and supports sustainability by optimizing resource management, reducing waste, and improving material flows.

Powered by AMCS weigh-to-pay automation, the dashboard offers role-based views for middle management to track performance and manage changes efficiently. It eliminates the need for periodic reports, providing immediate access to real-time KPIs, allowing them to monitor trends, assess risks, and make data-driven decisions.

Key insights:

- Volume
- Costs (acquisition, freight, claims)
- Gross margin

Real-time monitoring improves operational performance and supports sustainability with data that increases your profitability and fosters long-term, sustainable practices.



Material Trading Dashboard

theme 2

Enabling performance sustainability for resource management – the Sustainability Dashboard

Enabling performance sustainability across AMCS' key industries such as resource management, means first helping our clients to uncover deeper, richer insights from the data they've already integrated into the AMCS Platform.

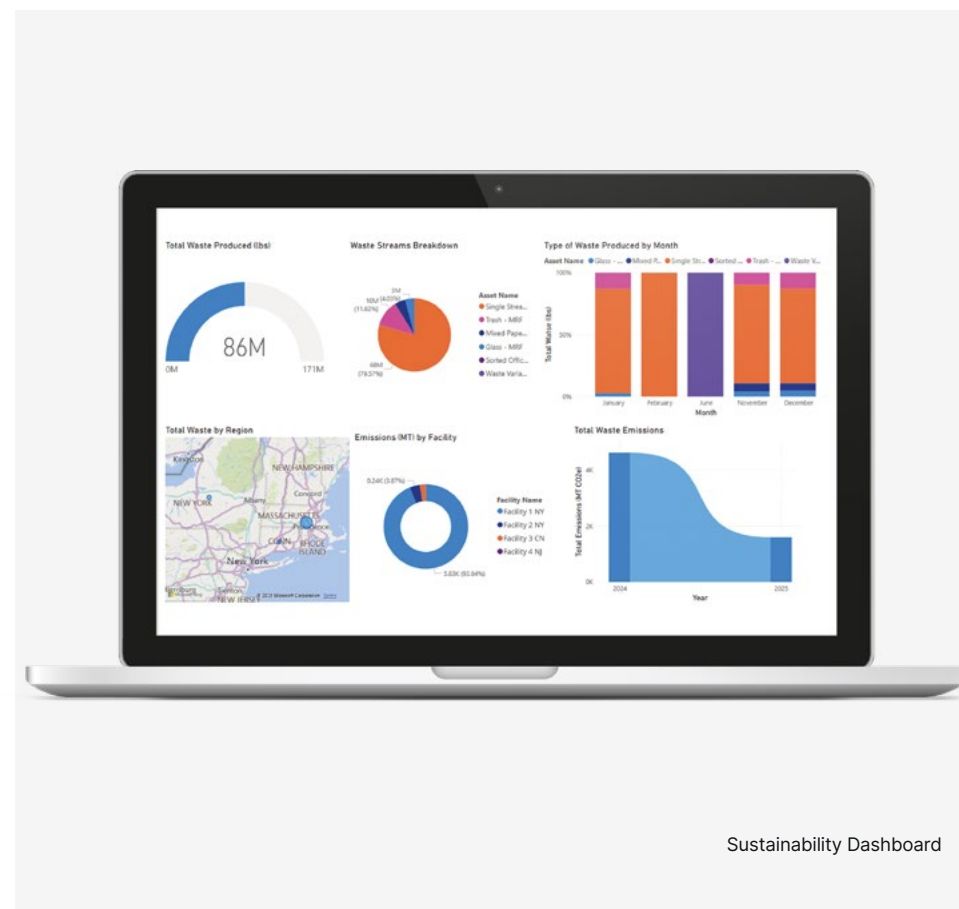
The **Sustainability Dashboard** is the first step and aims to go beyond carbon accounting by analyzing the material composition of waste, calculating landfill diversion rates, calculating and mapping carbon emissions to individual facilities, and much more.

Though out-of-the-box and ready to use, the dashboard is configurable using industry standard emission calculation methods. It is powered by a seamless integration between the AMCS Platform and ESG solutions, ensuring we continue to deliver purpose-built value while unlocking new sustainability insights for our clients.

Key capabilities

- **Improving operational efficiency:** integrating raw data from existing systems such as the AMCS Platform into our ESG solution for generating real-time visualizations on waste-specific metrics and data
- **Focusing on sustainability:** tracking KPI performance of end customers over time, calculating Scope 1 and Scope 3 emissions generated from their waste streams, and highlighting areas for decarbonization
- **Generating actionable insights:** supporting internal and external stakeholders on making data-informed decisions for managing key carbon reduction initiatives

Note: The next version of The Sustainability Dashboard will integrate data from AMCS Transport solutions.



theme 2

IRO (Impact, Risk, and Opportunity) Assessment

The AMCS ESG IRO Assessment tool helps you achieve compliance by evaluating Impacts, Risks, and Opportunities across sustainability topics. It simplifies workflows, enabling adherence to Double Materiality Standards, and driving sustainable decision-making.

Key features

- **Assessment:** Evaluates impacts (environmental and societal), risks (financial or operational), and opportunities (value creation through sustainable actions)
- **Unified interface:** Integrates evaluation into a single workflow with a scoring table for easy assessment of criteria, like impact materiality and financial materiality. Provides weighted averages and materiality calculations.
- **Multiple impacts:** Accommodates impacts related to a single topic, such as greenhouse gas emissions and clean energy development under "Climate Change." Offers guidance through tooltips and educational resources.
- **Usability:** Includes field applicability by impact type, metadata tracking, multi-language support, and seamless integration with EU Taxonomy workflows

Key benefits

- **Compliance:** Simplifies adherence to CSRD requirements by integrating Impact and Financial Materiality assessments
- **Automation:** Automates scoring and materiality flagging, reducing manual effort
- **Efficiency:** Combines assessments into a single workflow, handles complex structures, provides an audit trail, and simplifies processes for users

“

We can make a clear statement about productivity and efficiency: With the introduction of AMCS, we have been able to make the parameters in the area of logistics more transparent. This gives us an advantage in the market and we want to expand this further.

Rainer Kröger,
COO Waste Operations,
ALBA

theme 2

AI-powered on-demand translation of incident case content

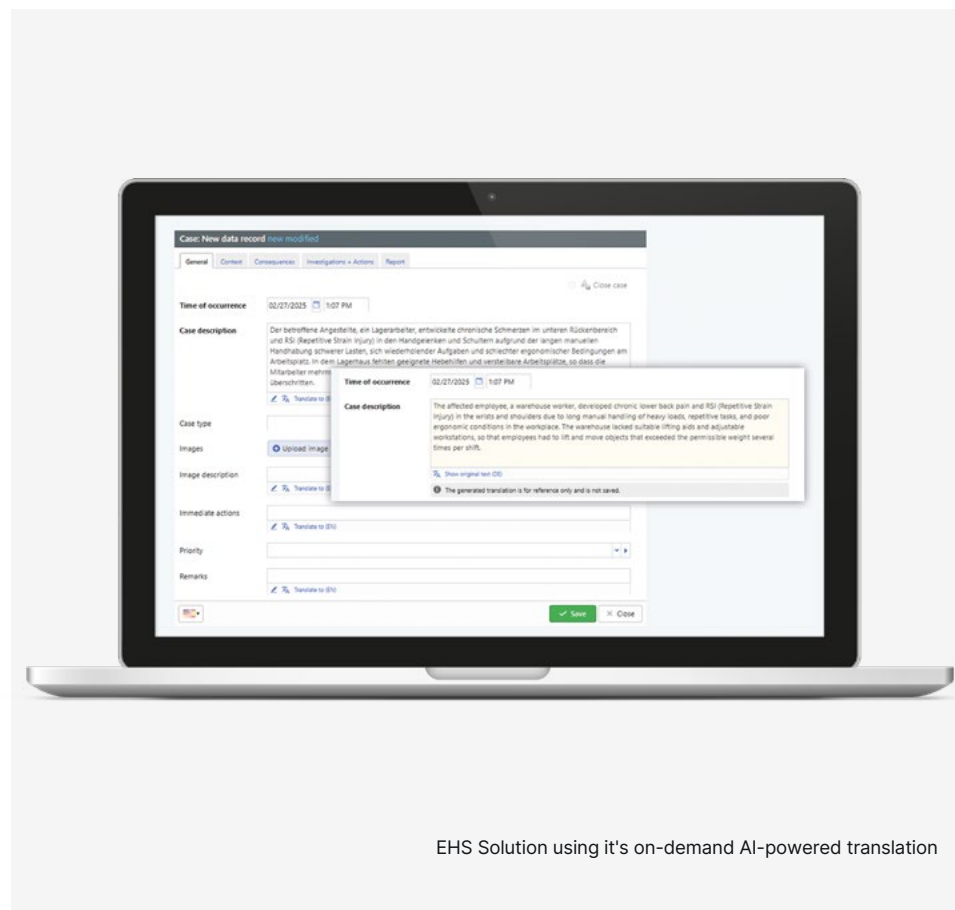
Incidents and observations can be recorded within AMCS EHS Solution in various languages by employees and external parties. Those responsible for the case review can carry out their assessment in another language of their choice without any additional effort, using Azure AI translation services.

New features

- Self-activation by admins via **Settings**
- Text input translation to the interface language of the user via **Azure AI**. Translated text will be highlighted for the reviewer and will not be saved.

Business Value

On-demand translation greatly enhances efficiency for EHS managers by significantly cutting down the time needed to review reported cases, allowing for quicker handling of safety incidents, reducing risks and potential losses. Additionally, this tool fosters a more inclusive environment, encouraging frontline workers to report incidents without fear of language barriers, which ultimately bolsters overall organizational safety.



EHS Solution using its on-demand AI-powered translation

theme 2

Write smarter, report faster with AI and machine-learning enabled solutions

AI Co-Pilot, powered by advanced Generative AI, streamlines narrative writing processes and reduces workload associated with CSRD (Corporate Sustainability Reporting Directive) compliance. Experience a seamless integration of technology into workflows that allows you to focus on what truly matters, while ensuring the quality and consistency of reports.

Decarbonizing the supply chain is essential for achieving sustainability goals, but accurately estimating Scope 3 emissions can be challenging. Our machine-learning-based **Scope 3 Estimation** tool provides the insight and accuracy necessary for effective decision-making. Identify key areas for improvement, track progress, and engage stakeholders more effectively.

Together, they empower you to not only meet regulatory requirements but also lead in corporate sustainability.

Vehicle safety training tailored for the waste + recycling industry

AMCS EHS Solution provides specialized online instructional videos specifically designed for the waste and recycling industry. These comprehensive and professionally produced videos deliver essential knowledge focused on safe operation of specialized vehicles, such as **FEL** (Front-End Loader), **RORO** (Roll-On/Roll-Off), **RCV** (Refuse Collection Vehicle), **Skip**, and **Top Loader**. Future content will cover additional relevant safety and operational topics beyond vehicle use.

Business Value

Enhanced employee safety is achieved through simplified compliance training, not only reducing operational risks but boosting overall efficiency.

“

Our decision to select AMCS was shaped by their exceptional industry expertise and solid reputation, spanning over thirty years, along with their significant customer footprint in metal recycling.

Steve Decroubele,
Head of IT,
Galloo Recycling

theme 2

Machine learning to optimize routes

For Global - All customers using Master Routing/
Enterprise - Transport + Logistics

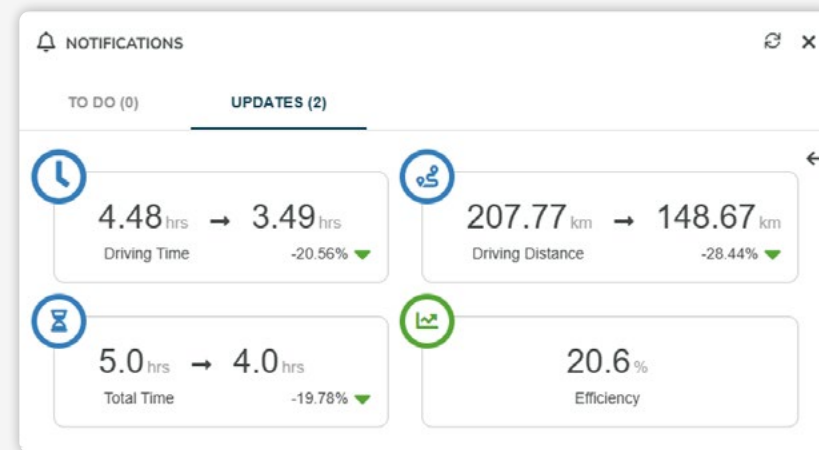
Manual routing configurations can be dauntingly complex and time-consuming. It is often over-reliant on driver expertise, which isn't a sustainable or practical method. Our auto-configuration solution now uses AI and machine learning capabilities in both **Master routing management** and **Smart dispatch**, automating analysis and decision-making, identifying key parameters, and developing optimal configuration rules.

With machine-learning-based auto-configuration, you achieve faster, more precise setups tailored to your needs (e.g. commercial, municipal, residential routes), eliminating the need for extensive expert knowledge. By improving both scalability and efficiency in route planning, you can easily optimize route operations to reduce costs, emissions, and safety risks.

Fleet Maintenance enhanced notifications

We've introduced new notification features in AMCS Fleet Maintenance for better visibility into workshop operations and preventive maintenance schedules. Share progress and status across your operations, manage maintenance, prevent breakdowns, and ensure compliance while keeping your team informed.

Gain control over notification distribution with a simple recipient selection process. Assign specific notification types to designated individuals, ensuring updates reach those who need them. Stay informed with notifications for returning to service, work requests raised, work orders completed, maintenance due, maintenance past due, and more. Notifications are delivered both in-app and via email.



Auto-configuration solution, using machine learning

theme 2

Key benefits

Automated Preventative

Maintenance (PM) notifications:

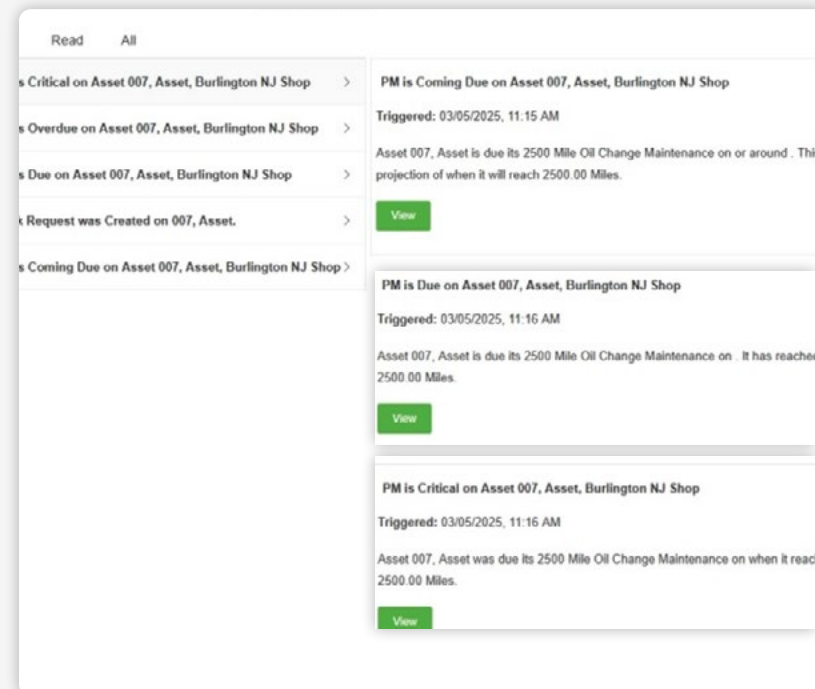
- Timely reminders for scheduled maintenance, preventing costly breakdowns
- Compliance with automated notifications for inspections and emissions testing
- Alert drivers with vehicle care reminders
- Better visibility regarding upcoming maintenance for planners and dispatchers

Shop workflow notifications:

- Track vehicle status in real time throughout the shop workflow
- Receive in or out-of-service notifications for real-time status updates
- Improve communication and collaboration across your transportation and logistics planning team

Centralized information control:

- Greater control over shared information across your operation
- Ensure everyone is informed about critical fleet maintenance updates
- Drive real business results with AMCS Fleet Maintenance notifications by optimizing operations, reducing downtime, and creating a collaborative working environment



Fleet Maintenance automated Preventative Maintenance (PM) notifications

theme 3

Elevating residential service delivery – purpose-built automation to deliver better financial and sustainable outcomes

For Global – Government/Public Municipalities and/or Private Residential Operators

Transforming Waste + Recycling operations

At AMCS, we transform waste and recycling operations with automation, empowering municipalities and private operators to deliver efficient, cost-effective, and sustainable services. Our innovations enhance workflows, improve financial transparency, and drive smarter service delivery. Whether managing municipal waste collections or servicing private communities, our solutions streamline processes, optimize resource use, and create long-term value.

Smarter routing and service optimization

Efficient waste collection starts with intelligent planning. Our new **bulky waste routed service** introduces a structured, route-based approach, complementing the existing scheduled model. Drivers follow a predetermined route, such as regular collections. Upgraded street segment support ensures precise routing, integrating seamlessly with mobile, smart dispatch, and Vision AI capabilities.

Flexible route adjustments

We've rebuilt the **Move Jobs Between Routes** feature in smart dispatch, delivering a more intuitive way to redistribute jobs. Powered by advanced grid technology, this update replaces the load balancing view, with automated job grouping, better route alignment, and faster job allocation. This enables dispatchers to optimize resources, improve response times, and elevate service delivery.

Automated adjustments for seamless service

Our new **Public Holiday Scheduling** feature automates adjustments for

national holidays, rescheduling pickups to the nearest non-holiday day. These adjustments are reflected in the residential customer portal, ensuring a seamless experience for residents.

Optimized workforce and job management

Our **Working-Hour Time Confirmation** feature in the transport validation module tracks crew hours with enhanced precision. Integrated with payroll and HR systems, it captures start and end times via mobile devices, ensuring accurate compensation and cost tracking. This improves payroll accuracy, boosts operational efficiency, and optimizes labor cost management. The upgraded unassigned jobs screen in Smart Dispatch offers better workload distribution with new filtering options and an updated map view.

Financial transparency and simplified transactions

Our **Municipal AMCS Pay Payments** feature simplifies payment processing for services, ensuring financial transparency through a limited ledger view.

Enhanced geographic and service management

Our **Service Area** feature introduces granular geographic segmentation, allowing better organization of collection districts and service assignments. This supports access management for containers, sorting centers, and mobile collection points. Improved customer onboarding and package customization offer flexibility in adjusting collection frequencies, weight allowances, and bin sizes.

other key highlights of the AMCS Spring Release 2025

Improvements to AMCS Platform finance automation

For Global – Enterprise – Industry Agnostic

We've enhanced our financial functionality, increasing efficiency, accuracy, and stability, and empowering customers with greater control and improved cash flow management.

Key enhancements

Financial document delivery: Improved stability and performance have doubled invoice generation speed, allowing faster storage of 14,000+ invoices

Financial confirmation: An added manual price verification step provides oversight, allowing rate overrides and charge recalculations to reduce discrepancies

Customer account balance: Real-time updates enhance credit management and ensure accurate account information

Auto payment processing: The updated UI facilitates managing unallocated balances, with enhanced autopay performance to support high transaction volumes

Automated allocation management:

Standardization reduces manual intervention, streamlining month-end processes and improving reconciliation speed

Improving cost control for fleet maintenance managers

For NoAM – Enterprise or SMB – Transport and Logistics Operators

The new purchase approval workflow in AMCS Fleet Maintenance streamlines procurement processes for enhanced cost control.

Key enhancements

Automated approval workflow: A notification-driven approach that simplifies the approval process

Enhanced cost control: Ensures that purchases are budget compliant and necessary

Increased transparency: Better visibility into proposed purchases, eliminating delays caused by overdue approvals

Enhanced IT security with multi-factor authentication for AMCS EHS Solution

For Global – Enterprise – Industry Agnostic

We've added **Multi-Factor Authentication (MFA)** to bolster cybersecurity for the AMCS EHS Solution, requiring users to provide two forms of identification for account access.

Key enhancements

One-Time Password (OTP) authentication: Secure logins via email-generated OTPs

Authenticator app support: Enables verification through third-party apps

Driver visibility and scheduling control for AMCS Bulk Hauling

For NoAM – Enterprise or SMB – Transport and Logistics Operators

This update improves job visibility and scheduling accuracy for drivers. They can now view job details anytime, even after dispatch changes, and access important information, such as directions and documents, on the go. These enhancements improve driver efficiency, empower drivers with greater control and clarity, and ensure better on-time performance.

other key highlights of the AMCS Spring Release 2025

Advancing AMCS Platform APIs and integration toolkit – new CRM connector

For Global – Enterprise – Industry Agnostic

The **Customer Relationship Management (CRM)** connector simplifies integrations with third-party systems, such as Salesforce, eliminating redundant data entry and improving operational efficiency. Advanced API connections automatically transfer data, ensuring accuracy, timely updates, and integration.

Key enhancements

Customer sync: Sync customer, site, and contact info between CRM and AMCS Platform via APIs for easy data transfer

User Interface (UI) integration: Navigate directly from CRM to AMCS Customer Dashboard via customer reference

Order Integration: Convert CRM orders into service agreements, supporting standard and custom pricing

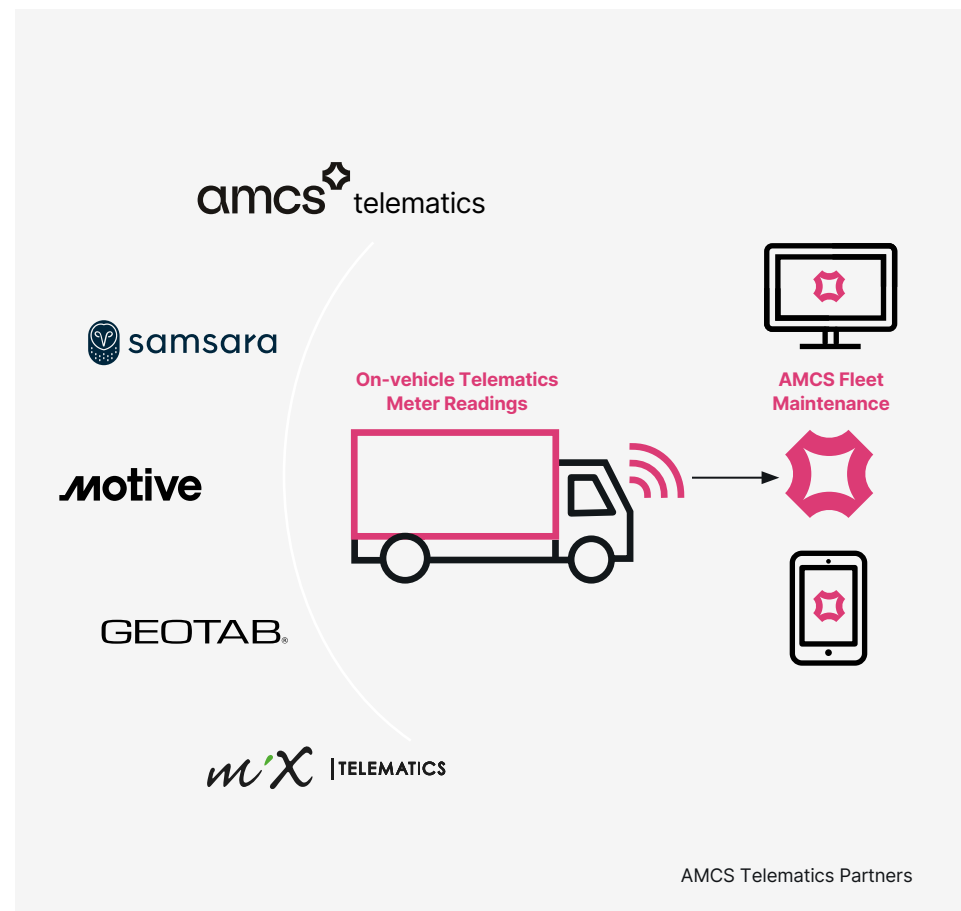
Communications: Track AMCS communications in CRM, viewing emails within the CRM interface

Telematics integration for proactive fleet maintenance

For Global – Enterprise or SMB – Transport and Logistics Operators

We're enhancing AMCS Fleet Maintenance by integrating telematics data to automate work orders and inspections based on vehicle health. This update improves integrations with telematics solutions, such as our own AMCS Telematics and Geotab, Samsara, Motive, and Mix, enabling automated meter readings with added new eDVR support for Samsara.

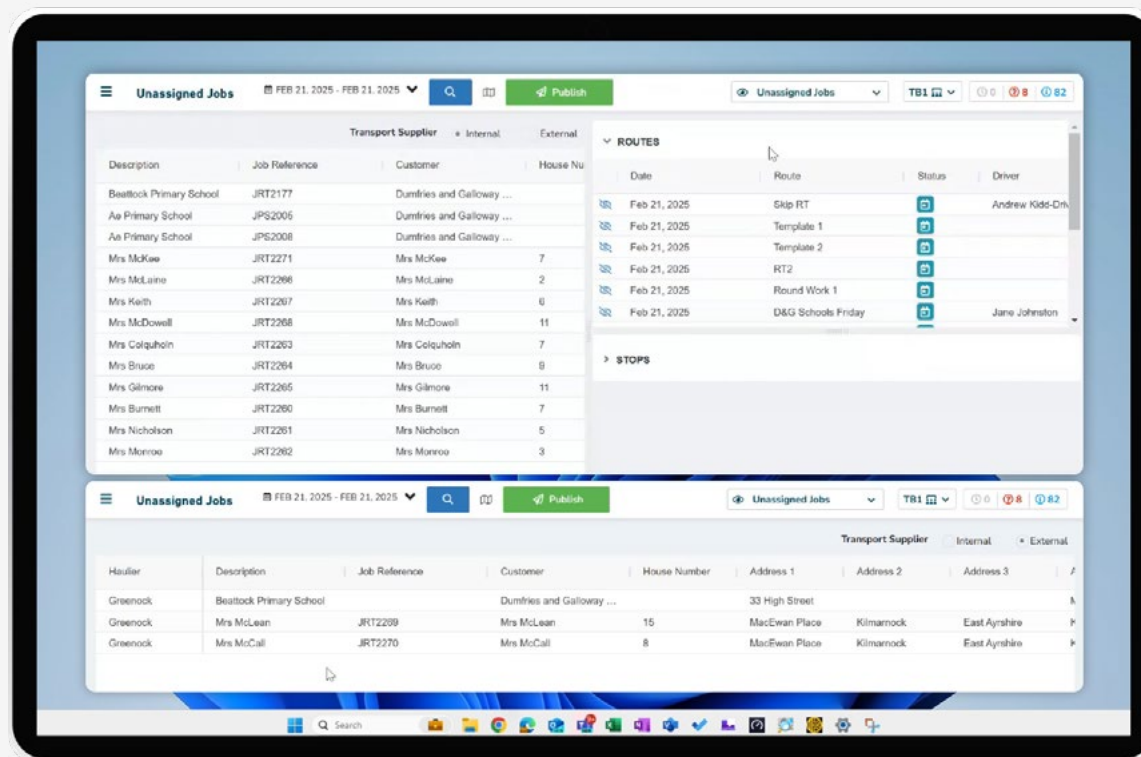
These enhancements enable early issue detection, reducing costs and downtime while improving sustainability, safety, and overall fleet efficiency.



other key highlights of the AMCS Spring Release 2025

Smart Dispatch: move jobs between routes view

The **Move Jobs Between Routes** feature has been revamped for improved route management, enhancing job distribution efficiency and user experience through smarter grid alignment. It provides a more efficient and user-friendly tool for managing routes, leading to better service delivery, improved operational performance, and enhanced customer satisfaction.



External view screens in Unassigned Jobs

about AMCS

AMCS is the market leader in **Performance Sustainability**, enabling resource-intensive industries to boost sustainability and profitability at the same time. With AMCS, companies achieve sustainable growth and transparent social responsibility while also safeguarding the environment and reducing operational risks.

Visit amcsgroup.com to learn more.



