



Schupan and Sons

AMCS delivers smooth transition from classic Dossier 6 to AMCS Fleet Maintenance

See how AMCS Fleet Maintenance can improve your operations.

Read more, try it out, or talk to an expert here [➤](#)

About Schupan and Sons

Schupan, family-owned since 1968, is a trusted leader in recycling and metals distribution. With operations across the United States and a growing global footprint, Schupan makes a positive impact on the communities it serves while upholding recycling transparency for superior, low-carbon aluminum sourcing

Challenge

Schupan was using tools like Microsoft Access sheets and paper tickets to keep track of fleet maintenance information.

As they scaled, they moved to earlier versions of software from classic Dossier Systems, Inc. (D5 and D6) before AMCS acquired Dossier in 2021.

As Schupan grew, classic Dossier 6 was increasingly unable to keep up, and they found that they needed a more robust web or cloud-based system to meet their needs.

Solution

To meet their growth needs, Schupan adopted AMCS Fleet Maintenance. With AMCS, they gained comprehensive reporting capabilities, mobile technology for different equipment types, and increased visibility into fleet maintenance details – down to individual truck parts.

A major positive from the AMCS Fleet Maintenance implementation was the ability to have mobile devices in vehicles and in the field for reporting maintenance needs on moving equipment, in real time.

This included using mobile devices to scan parts, barcoding, equipment pictures, and VMRS coding, which made locating equipment and parts easier across the organization. Combined with comprehensive reporting, it allowed for better preventative maintenance across their fleet.

Having this centralized system to host all their fleet maintenance needs, activity, and reporting helped them better address fleet issues ahead of breakdowns. But the technical implementation across a rapidly growing business is a serious undertaking.

56+

Years in business

550

Employees across 18 locations in the US + Mexico

4b

Bottles and cans processed at Schupan in 2024

800m

Pounds of waste diverted from landfills in 2024

97%

On-time service delivery rate



Overall, one of the biggest game changers in the classic Dossier 6 transition to AMCS Fleet Maintenance was ongoing implementation support. The magnitude of the software change had stakeholders from Schupan working closely with support personnel for installation, data transition, troubleshooting, and, not least of all, entering site-specific parts and supplies lists into the new system for tracking.

As they continued the transition from classic Dossier 6, they noted the steeper learning curve that naturally occurs with a more comprehensive solution. Through AMCS-led training and smooth support ticketing systems, users from management to field personnel received the appropriate training to harness the full potential of AMCS Fleet Maintenance.

In the end, this level of support caused Schupan to mention that the AMCS support team was among the top reasons for choosing to continue with AMCS – ultimately concluding with a fully successful transition and ongoing implementation.

Results

- Improved how they handled a variety of maintenance projects, both scheduled and unscheduled
- Established more proactive preventative maintenance goals
- Fewer maintenance issues got lost in paper tickets and antiquated systems
- Mobile solutions helped establish more efficient repair and maintenance ticketing in real time
- Outstanding implementation and product support

AMCS Fleet Maintenance

As the leading provider of integrated software and vehicle tech for transportation, we help reduce costs, maximize asset use, and improve service. Our software delivers digital innovation for the circular economy, reducing paperwork and operational costs while optimizing transport and asset management.

With over 30 years of experience and 5,000+ global customers, we ensure fast ROI through seamless onboarding.

“

During the initial switch from classic D6 to Fleet Maintenance the support from AMCS was great. We were running two systems at once and the magnitude of this was huge. The support was always there from the AMCS team.

Evan Coville, Fleet Maintenance Manager,
Industrial Recycling Division

“

The learning curve was much easier to manage with the support we received from AMCS. We would not have been able to do it without them.

John Roth, Business Intelligence Analyst