



Mann Energy Services

AMCS Bulk Hauling brings Mann Energy into the digital age.

Learn more about how AMCS Bulk Hauling can transform your operations.

Read more, try it out, or talk to an expert ➤

About Mann Energy Services

Mann Energy Services (also known as Mann Enterprises) has been operating in the Bakken region of western North Dakota since 1978. They specialize in crude oil, production water hauling, and related service work. Their main office is in Watford City, with a business office in Bismarck.



Challenge

Prior to implementing AMCS Bulk Hauling, Mann Energy's operations were entirely manual. Dispatching was done via phone calls, emails, and handwritten notes. Drivers used paper ticket books, and office staff manually sorted and keyed in thousands of tickets each week for billing and payroll. This process was time-consuming, error-prone, and lacked real-time visibility for customers.

Solution

AMCS Bulk Hauling introduced much-needed modernization to Mann Energy's operations. Initially deployed for crude oil hauling, the solution's success led them to implement a second, fully separate instance for production water. This dual-instance setup allowed the company to tailor workflows to the distinct needs of each side of the business - crude and water - while maintaining operational consistency and data integrity.

Separate dispatching teams and servers for each commodity ensured that load volumes, driver assignments, and reporting could be managed independently, yet efficiently.

4,000+

loads per month

63

contracted trucks

2.5

billing staff managing thousands of tickets

40-50

trucks running on the water side during peak periods





With over 40 trucks running on the water side and up to 18 on the oil side, the scalability of the system proved critical. Drivers seamlessly transitioned between the two systems using dedicated credentials, enabling flexibility without compromising data accuracy.

A standout feature across both instances was the driver-created job capability, which empowered drivers to self-dispatch. This not only reduced dispatcher workload but also preserved legacy dispatching workflows for team members less inclined toward digital tools.

The transition to electronic ticketing dramatically streamlined billing and reconciliation, cutting down manual processing time from days to mere hours. By using AMCS across both oil and water operations, Mann Energy achieved greater visibility, improved ticket accuracy, and enhanced overall efficiency.

Results

Efficiency gains: Mann went from spending three full days manually reconciling tickets to handling the same workload in under an hour per day.

Scalability: Able to manage 4,000+ loads per month with just 2.5 billing staff.

Operational visibility: Real-time data access improved customer satisfaction and internal coordination.

Driver adoption: New drivers quickly adapted to the app, and even veteran drivers preferred it over manual methods.

Flexibility: Despite using around 30% of the platform's capabilities, Mann saw significant improvements and continues to explore more features.

“

We went from three days of manual ticket reconciliation to just an hour a day. That's huge.

Wayde Kudrna Billing Manager,
Mann Energy Services