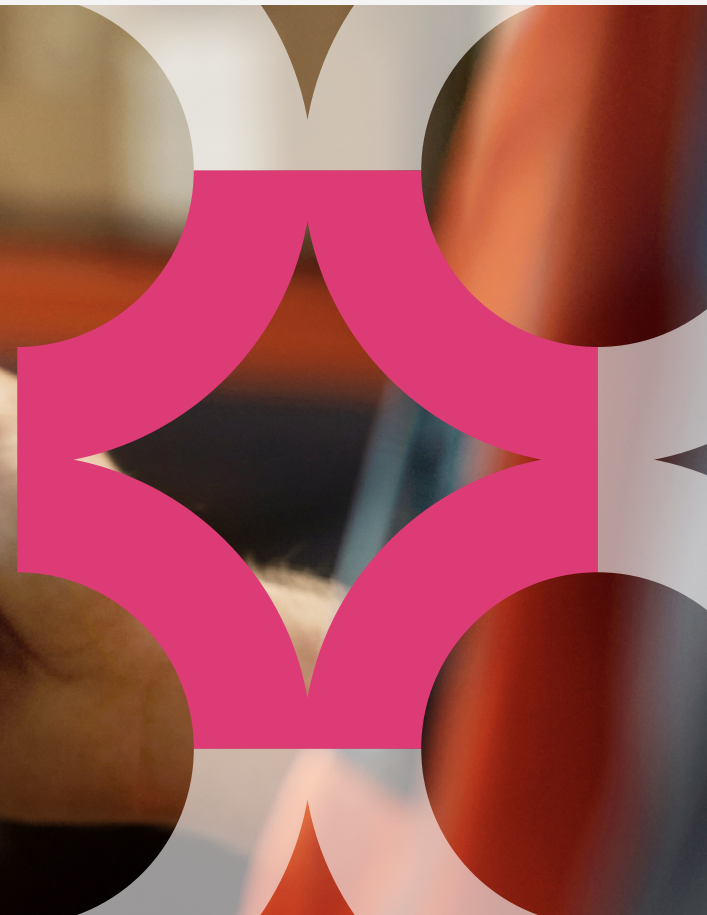


AMCS Platform 2026.1

release highlights





Miller Waste Systems

“AMCS has transformed how we manage our fleet – bringing us clarity, control, and confidence in our data while empowering our team to work more efficiently every day”.

David LeBlanc
Corporate Systems Trainer
Miller Waste Systems



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innovations powering performance sustainability

The AMCS Platform 2026.1 Release

Introduction

The AMCS Platform 2026.1 Release continues our commitment to Performance Sustainability: empowering foundational industries to operate more efficiently, more intelligently, and more sustainably, without compromising profitability.

This release focuses on purpose-built automation, agile logistics, intelligent material management, and connected residential operations, enabling customers to reduce cost-to-serve, improve service reliability, maximize resource value, and advance sustainability outcomes that directly impact the bottom line.

AMCS Platform 2026.1 delivers targeted innovation across residential services, municipal operations, fleet and logistics, and materials management, helping organizations scale operations, improve compliance, and unlock new revenue opportunities while supporting a circular economy.

Here you will find a summary of the key feature highlights of this release including:

- AMCS Platform 2026.1 overview – key themes
- Key feature highlights and customer business value
- Other key highlights of the 2026.1 release

The 2026.1 release reinforces AMCS's ongoing commitment to digital transformation that improves both business performance and sustainability. We enable our customers to conserve and maximize the value of resources, create safer and more connected operations, and protect the planet, all while driving profitability and delivering sustainability that means business.

key themes

01

Delivering purpose-built automation for residential services

02

Agile logistics – driving efficiency + sustainability across complex operations

03

Managing material, margin + compliance in circular operations



summary of key themes

01

Delivering purpose-built automation for residential services

- End-to-end residential service workflows
- Bulk automation built for large residential data sets
- Purpose-built automation for seamless customer debt management
- Route optimization based on route segments for high-density residential routes
- Automated exception detection with AMCS Vision AI
- Enhanced payments and revenue capture with AMCS Pay

02

Agile logistics – driving efficiency + sustainability across complex operations

- Automated pre-planning of routes for roll off and skip work
- Advanced capacity planning across fleet configurations
- Enhanced real-time fleet visibility with Transport Live
- Field execution accuracy and asset accountability
- Integrated fleet intelligence supporting efficiency and sustainability
- Subcontractor hauler cost management and enhanced digital engagement

03

Managing material, margin + compliance in circular perations

- Turning inbound materials into known, tradable inventory – inventory tagging, approvals, and verification
- Executing sales orders – multi-site fulfilment and yard flows
- Pricing material correctly and protecting margin – freight, pricing, and cost transparency
- Proving compliance and governing risk – embedded and country-specific regulatory controls
- Operational flow without friction – contractor collaboration and flexible order handling

Key feature highlights + customer business value

Release 2026.1 — Introducing the AMCS agentic AI strategy

2026.1 marks a pivotal moment for AMCS and for the broader environmental services, recycling, and resource management sector. The industry is undergoing rapid transformation as organisations navigate expanding regulatory obligations, rising cost pressures, circularity requirements, and increasingly complex operational environments. These forces are converging to create a new reality—one in which efficiency, accuracy, and adaptability are no longer aspirations but essential capabilities.

Artificial Intelligence is emerging as the defining technology of this new era. Yet the true opportunity lies not in predictive analytics alone, but in intelligent systems that can sense, interpret, and act within real-world operational contexts. Over the past year, AMCS has invested heavily in building a modern, responsible, and scalable foundation to bring this level of intelligence into mission-critical workflows.

With this release, we are proud to introduce the **AMCS agentic AI strategy**, a next-generation approach that blends our deep industry expertise with cutting-edge AI to unlock unprecedented performance for our customers.

Agentic AI represents a step change in how organizations can operate. Rather than simply providing forecasts or recommendations, agentic systems understand business goals, constraints, rules, and workflows – and then autonomously execute tasks to achieve

the desired outcomes. They reason, break down complex activities, and take action across interconnected processes. In practice, these capabilities function as digital co-workers, learning continuously, optimising decisions, and orchestrating processes end-to-end. This shift — from insight to action – is what makes agentic AI fundamentally transformational.

AMCS holds a unique advantage in harnessing this technology. Effective agentic AI depends on high-quality context: domain expertise, operational data, and industry-specific workflows. With more than two decades of experience embedding operational intelligence into purpose-built automation, the AMCS Platform provides the precise environment where AI agents can excel. Our rules, constraints, and operational logic are deeply tuned to real-world scenarios, enabling orchestration and decision-making that generic automation platforms cannot match.

With agentic AI embedded across our platform, AMCS evolves from an enterprise management backbone into a **system of action**.

Workflows that once required manual oversight or input become automated. Self-service interactions become autonomous. Validation, optimization, and exception handling become continuous and real-time. This reduces administrative burden, shortens decision cycles, eliminates errors, and creates a more agile, high-performing organization. Customers gain the ability to operate faster, smarter, and with substantially improved financial and sustainability outcomes.

Key feature highlights + customer business value

Release 2026.1 — Introducing the AMCS agentic AI strategy

Introducing the first wave of Agents

As part of 2026.1, we are introducing an initial suite of high-impact AI agents designed to solve the most significant operational and financial challenges in the sector. These agents deliver immediate value while continuously improving over time.

The **Business Intelligence Data Agent** empowers organizations by making insights instantly available to every user. It accelerates decision-making, reduces analytical overhead, and uncovers new opportunities for growth and optimization.

The **Service Center Co-Worker** automates routine service-handling tasks, improving accuracy, streamlining workflows, and reducing the overall cost of service delivery. By removing repetitive workload, it enhances both speed and quality.

The **Self-Service AI Agent** autonomously resolves routine customer interactions, enabling lower cost-to-serve while providing true 24/7 responsiveness – without additional staffing or operational complexity.

The **Transport Validation Agent** ensures all billable services are accurately captured and exceptions addressed quickly, protecting revenue and eliminating the leakage that often occurs in high-volume transport operations.

The **Dispatch Co-Worker** enhances fleet utilization and operational profitability by supporting dispatchers with real-time optimization, anomaly detection, and intelligent decision support.

Working together, these agents deliver measurable results from day one. They enhance productivity, reduce costs, improve accuracy, and allow teams to focus on higher-value, customer-centric activities.

To ensure these Agent capabilities are grounded in real operational needs, we are validating and refining them through a series of lighthouse projects in collaboration with a small number of AMCS customers. These early deployments take place in live customer environments where genuine workflows, pressures, and constraints shape how the technology performs. This agile model enables

rapid iteration, continuous learning, and real-time performance validation. Every enhancement is driven directly by customer challenges. Every capability is tested under real-world conditions. By the time an AI agent reaches general release availability, it is proven, resilient, and ready to deliver immediate impact.

A holistic agentic AI strategy

2026.1 is not only about introducing new agents—it represents the arrival of a complete, future-ready Holistic agentic AI Strategy designed for scale, safety, and sustained impact. At its core is the MCP layer, supported by advanced tooling that provides the orchestration foundation for intelligent automation. This is combined with a rigorous **AI Governance and Risk Framework**, ensuring every capability is deployed responsibly, transparently, and with the controls needed for enterprise-grade assurance. To help customers prioritize the right AI opportunities, we have introduced a **Use-Case Design Framework** that evaluates feasibility, ROI, operational readiness, and measurable business outcomes, ensuring every AI

investment delivers value with clarity and purpose. Sitting on top of this foundation is a growing ecosystem of **Data Agents, Worker Agents, and Co-Workers** that embed intelligence directly into workflows, amplifying performance across the value chain. Critically, the framework is open and extensible: customers and partners can design, build, and manage their own agents across their broader eco-system while still benefiting from AMCS-level governance and risk controls. The result is a scalable, secure, end-to-end AI framework that organizations can build on with confidence – enabling innovation at speed and on their own terms.

This release is not just an update – it is the beginning of the Agentic Experience era. It is the moment when purpose-built automation, deep industry context, and intelligent agents converge to redefine what is operationally possible. With people and AI working together, our customers can achieve scalable, sustainable growth without proportional increases in headcount, cost, or complexity.

theme 1

Delivering purpose-built automation
for residential services

KEY FEATURE HIGHLIGHTS AND CUSTOMER BUSINESS VALUE

- **Global and local operations**
- **Enterprise and SMB – municipalities, municipal service providers, and residential operators**
- **Supporting customer-funded residential services, tax-funded municipal operations, and outsourced public service delivery**

Residential and municipal service operations, whether customer-funded or tax-funded, face the same core challenges: high service volumes, diverse service types, frequent change, and strong expectations for accuracy, transparency, and cost control.

This release highlights AMCS Platform as a connected suite of solutions supporting residential operators, municipal contractors, and municipalities through a common operational model. Core capabilities span service setup, route planning, execution, service verification, billing and payments (where required), and customer or citizen interaction, delivering end-to-end visibility, control, and automation across service environments.

Delivering consistent, billable services as conditions change – configurable service packages, bulk automation, suspension and reinstatement workflows, and schedule adjustments

In residential and municipal operations, service setup defines expectations and paid-for services. These definitions drive planning, execution, billing, and customer or citizen trust. When setup is inaccurate or rigid, issues surface quickly through missed services, manual intervention, and disputes.

Service definitions can now be configured accurately upfront and adjusted dynamically as conditions change, with updates flowing automatically through downstream operational and commercial workflows.

Configurable residential service packages support flexible collection frequencies, container sizes, allowances, and pricing variations. Changes at service or account level automatically flow through scheduling, routing, execution, billing, and payments, ensuring services are delivered and billed as agreed without downstream rework.

Bulk automation enables high-volume service and account updates across thousands of records in seconds. New customers, service modifications, and policy-driven changes can be introduced efficiently while operational schedules and execution logic remain aligned.

theme 1

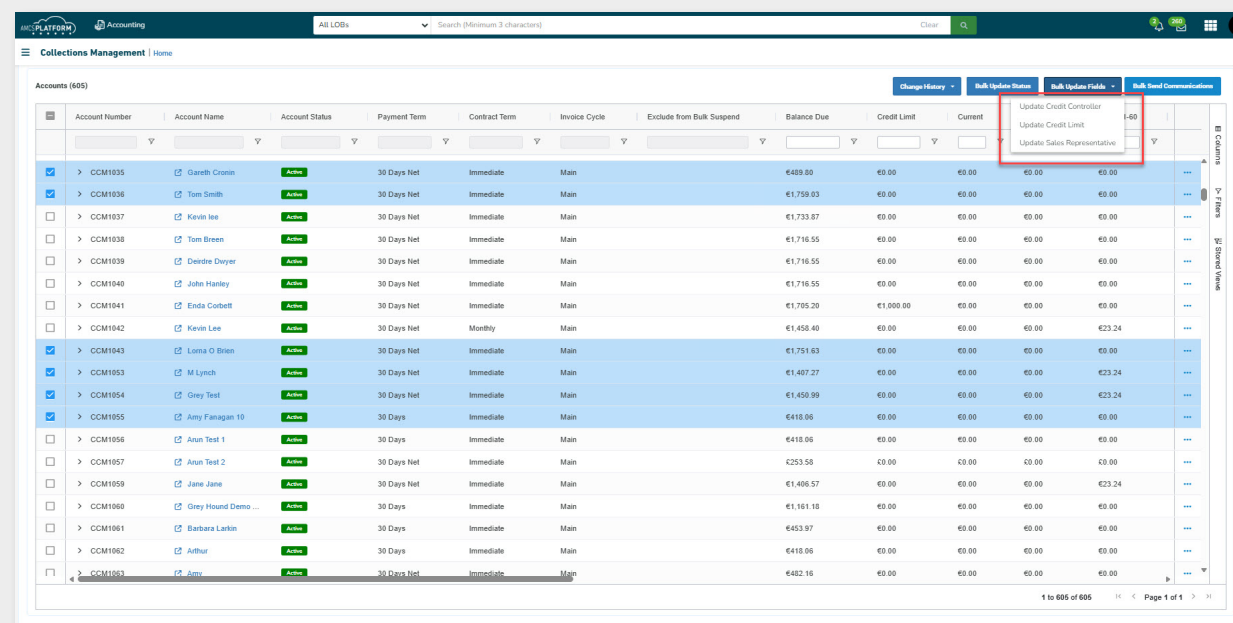
Delivering purpose-built automation for residential services

For customer debt management, service status can also be managed at scale through bulk suspension and reinstatement workflows. In residential environments, this supports rule-based debt management with automatic reinstatement upon payment. In municipal contexts, it enables policy-driven service holds, maintaining accurate service status without manual effort.

Proving services were delivered as expected + driving more sustainable practices – AI-driven detection + structured service evidence

In residential operations, AMCS Vision AI automatically captures proof of contamination, overfills, and access issues at the point of service, removing dispute ambiguity, protecting revenue, and reducing risk.

In municipal contracts, structured service evidence records completions, inspections, and exceptions in the field, verifying performance and strengthening compliance. These verified records also give municipalities clearer visibility of publicly funded services, improving communication, oversight, and sustainability reporting.



Account Number	Account Name	Account Status	Payment Term	Contract Term	Invoice Cycle	Exclude from Bulk Suspend	Balance Due	Credit Limit	Current	Bulk Update Status
CCM1035	Gareth Croin	Active	30 Days Net	Immediate	Main		€489.80	€0.00	€0.00	Update Credit Controller
CCM1036	Tom Smith	Active	30 Days Net	Immediate	Main		€1,759.83	€0.00	€0.00	Update Credit Limit
CCM1037	Kevin Lee	Active	30 Days Net	Immediate	Main		€1,733.87	€0.00	€0.00	Update Sales Representative
CCM1038	Tom Breen	Active	30 Days Net	Immediate	Main		€1,716.55	€0.00	€0.00	
CCM1039	Deirdre Dwyer	Active	30 Days Net	Immediate	Main		€1,716.55	€0.00	€0.00	
CCM1040	John Hanley	Active	30 Days Net	Immediate	Main		€1,716.55	€0.00	€0.00	
CCM1041	Eida Corbett	Active	30 Days Net	Immediate	Main		€1,705.20	€1,000.00	€0.00	
CCM1042	Kevin Lee	Active	30 Days Net	Monthly	Main		€1,458.40	€0.00	€0.00	€23.24
CCM1043	Lorna O'Brien	Active	30 Days Net	Immediate	Main		€1,751.63	€0.00	€0.00	€0.00
CCM1053	M Lynch	Active	30 Days Net	Immediate	Main		€1,407.27	€0.00	€0.00	€23.24
CCM1054	Grey Test	Active	30 Days Net	Immediate	Main		€1,459.99	€0.00	€0.00	€23.24
CCM1055	Amy Fanagan 10	Active	30 Days	Immediate	Main		€418.06	€0.00	€0.00	€0.00
CCM1056	Arun Test 1	Active	30 Days	Immediate	Main		€418.06	€0.00	€0.00	€0.00
CCM1057	Arun Test 2	Active	30 Days Net	Immediate	Main		€253.58	€0.00	€0.00	€0.00
CCM1059	Jane Jane	Active	30 Days Net	Immediate	Main		€1,406.57	€0.00	€0.00	€23.24
CCM1060	Grey Hound Demo ...	Active	30 Days	Immediate	Main		€1,161.18	€0.00	€0.00	€0.00
CCM1061	Barbara Larkin	Active	30 Days	Immediate	Main		€453.97	€0.00	€0.00	€0.00
CCM1062	Arthur	Active	30 Days	Immediate	Main		€418.06	€0.00	€0.00	€0.00
CCM1063	AR Amy	Active	30 Days Net	Immediate	Main		€482.16	€0.00	€0.00	€0.00

Debt Management screen

theme 1

Delivering purpose-built automation for residential services

Reducing cost, mileage, and environmental impact with smarter route planning – street-level optimization + mobile workflows

Across residential and municipal operations, route planning is one of the largest drivers of operational cost, asset utilization, and environmental footprint. Services must be delivered across dense neighborhoods and mixed service areas while minimizing unnecessary travel, balancing workloads, and making effective use of vehicles and crews. When route plans fail to reflect real service patterns, inefficiencies quickly translate into higher costs, increased emissions, and service disruption.

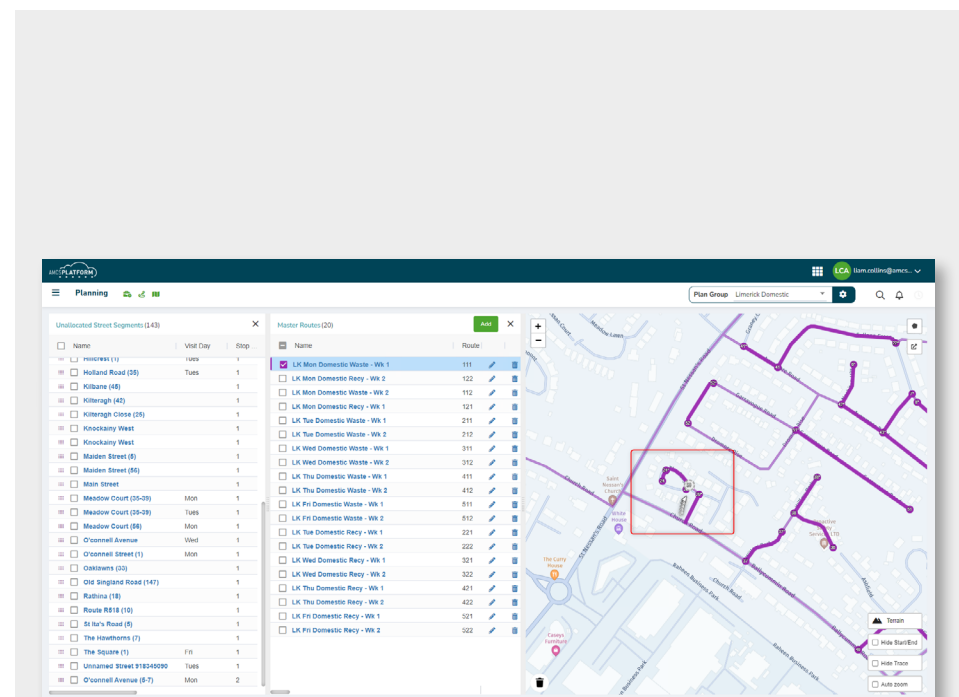
Route planning now reflects how services are delivered on the ground and adapts as conditions change. Street-level route segment optimization allows residential routes to be planned around actual street segments rather than broad geographic groupings or individual stops. This improves sequencing of services, reduces dead mileage and route overlap, and supports more efficient routing across both high-density areas and mixed service zones.

Route plans flow directly into structured mobile workflows for drivers and crews, ensuring planned efficiencies translate into measurable outcomes, including lower fuel use and reduced environmental impact.

Route plans feed directly into structured mobile workflows, ensuring efficiencies become measurable outcomes like lower fuel use and reduced environmental impact. Services respond faster through adaptive scheduling, event-driven workflows, reactive tasks, and community insight.

Operations must manage constant change, i.e. access issues, hazards, weather, and unexpected events, without added complexity. A rules-based execution model unifies scheduling, workflows, and community insight so plans adjust automatically. Field exceptions trigger predefined actions such as rescheduling, reactive tasks, follow-ups, or route changes.

The same model supports condition-led services like winter maintenance and emergency response, enabling dynamic initiation, modification, and documentation. Field crews also act as a community observation network, capturing hazards and asset issues during routine work to enable faster response and better prioritization without extra inspections.



Route Segments

theme 1

Delivering purpose-built automation for residential services

Converting verified service delivery into accurate, accountable financial outcomes – pricing control, automated billing, debt management, and wider payments options

Billing and payments convert verified service delivery into defensible financial outcomes, meaning, charging accurately in residential models, and demonstrating fulfilled services in municipal environments. Accuracy is driven by tight alignment between service definition, execution, and financial processing. Pricing, billing logic, and account status are now directly linked to verified service activity, replacing static rules and manual reconciliation with synchronized service definitions and execution outcomes that remain aligned as conditions change.

Enhanced payments + revenue capture with AMCS Pay

Enhancements to AMCS Pay expand supported payment methods, including digital self-service, pay-by-link, CSR-assisted payments, IVR, autopay, and mobile wallets. Automated reminder workflows reduce overdue balances, while integrated operational and financial data simplifies reconciliation and maintains financial accuracy.

PAYMENT CHANNELS

-  CSR function
-  Autopay/batch processing
-  Customer portal
-  Scale-integrated PoS terminal
-  Pay by link
-  IVR (pay by phone)

PAYMENT TYPES

	CREDIT CARD	DEBIT CARD	DIRECT DEBIT	DIGITAL PAYMENTS	MOBILE WALLETS
NAM	 Visa Mastercard American Express Discover	 Visa Debit Mastercard Debit	 ACH Canadian EFT		 Apple Pay Google Pay
EMEA	 Visa Mastercard Cartes Bancaires Bancontact	 Visa Mastercard Cartes Bancaires Bancontact	 SEPA BACS	 iDEAL Revolut Pay	 Apple Pay Google Pay
ANZ	 Visa Mastercard	 Visa Mastercard	 BECS	 Bank transfer (EFT) PayTo	 Apple Pay Google Pay

Snapshot of supported payment channels and types by region, showing global coverage and local variations

theme 1

Delivering purpose-built automation for residential services

Reduced cost to serve with digital self service

Digital self-service capabilities have been expanded to reduce cost to serve and improve the resident experience. Through the customer portal, residents can access account information in real time, make payments instantly, and request or modify services without contacting support teams.

Automated alerts and notifications proactively keep residents informed, reducing inbound queries. This enables operators to shift high-volume interactions to digital channels while improving service responsiveness and customer satisfaction.

Customer impact

- Significantly reduced administrative effort through automation of high-volume residential change
- Faster, more accurate service delivery across dispersed, high-stop residential routes
- Improved field productivity and operational control with real-time visibility into execution and exceptions
- More accurate, predictable, and protected revenue capture aligned to contracted residential services through automated debt management workflows
- Faster response to operational and commercial change across pricing, services, and account status
- Lower cost to serve residents through digital self-service and greater payment options
- More consistent residential operations at scale as services, billing, and payments remain continuously aligned
- Proactive notifications and digital self-service reduce inbound queries and quicken resolution all while improving customer service

theme 2

Agile logistics – driving efficiency + sustainability across complex operations

KEY FEATURE HIGHLIGHTS AND CUSTOMER BUSINESS VALUE

- **Global operators managing complex logistics across commercial, industrial, municipal, residential, and recycling services**
- **Enterprise – waste, recycling, and materials management operators**
- **Diverse fleets, container types, disposal flows, and dynamic operational conditions**

Automated pre-planning of large container routes (roll-off and skips)

Roll-off route planning has always been complex. Planners must juggle countless variables: time windows, hours of service limits, driver certifications, traffic patterns, disposal site requirements, vehicle availability, and a mix of job types such as drops, swaps, and removals. Building accurate, efficient plans manually – or even semi manually – is both time intensive and prone to error. Our new automated planning engine changes that.

With advanced optimization algorithms, route plans that once took hours can now be generated in minutes. The system automatically incorporates all real-world operational constraints and variables, ensuring every plan is both realistic and optimized for efficiency.

What this means for roll-off operators

Experience measurable improvements across your entire operation:

up to

40%

reduction in planning time

up to

10%

revenue increase through better drive productivity

10%+

boost in on-time service performance thanks to more accurate routes

up to

10%

reduction in fleet and driver costs

This new automation brings speed, accuracy, and confidence to roll-off planning – helping operators improve service, reduce costs, and unlock new levels of operational performance.

theme 2

Agile logistics – driving efficiency + sustainability across complex operations

Advanced capacity planning across fleet configurations

Accurate planning for complex logistics depends on understanding capacity in all its forms. This release enhances dispatch capabilities with advanced capacity modeling that accounts for weight limits, unit restrictions, and different vehicle and trailer combinations.

By supporting multi-unit deliveries and collections, operators can plan more effectively across mixed fleets, reduce manual planning effort, and maximize the productive use of vehicles and equipment. This is particularly valuable for recycling, metals, and municipal operations managing variable loads and disposal flows.

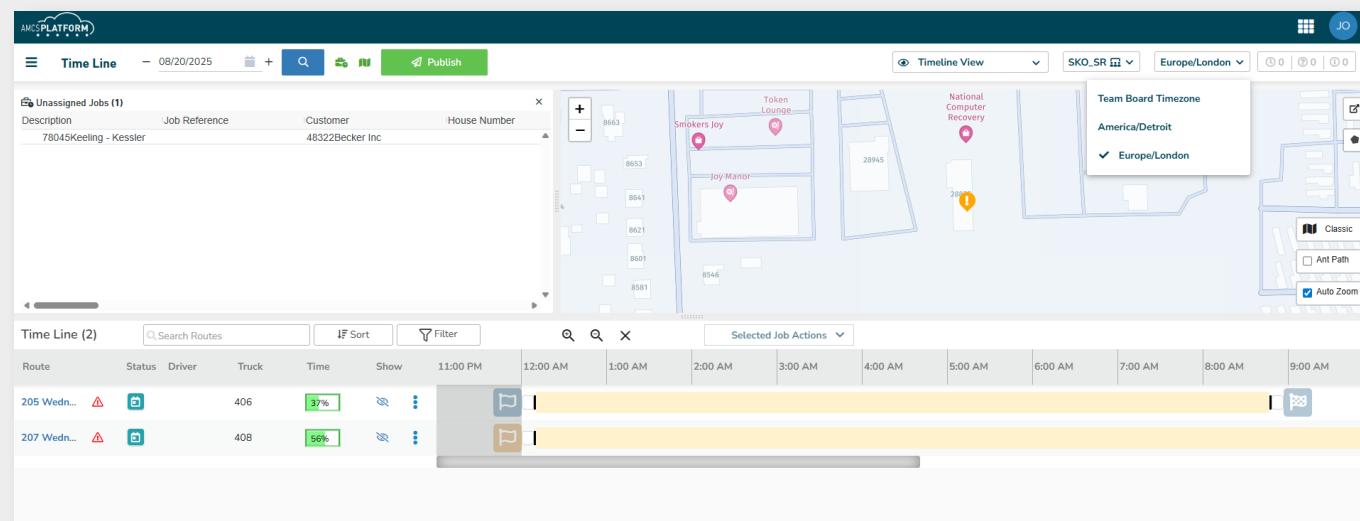


theme 2

Agile logistics – driving efficiency + sustainability across complex operations

Multi-time zone support

Multi-time zone support has been introduced to improve coordination across geographically distributed operations. Dispatch and scheduling activities now align visually across regions, ensuring clearer communication, more accurate planning, and fewer operational errors when teams and vehicles operate in different time zones.



Dispatch screen shows route/job times depending on the time zone set on vehicle/outlet level

theme 2

Agile logistics – driving efficiency + sustainability across complex operations

Solving fragmented visibility across transport operations

Transport and logistics teams often struggle with fragmented vehicle data, manual reporting, and limited visibility across day-to-day and seasonal operations, particularly municipal operatives. These leading to challenges such as verifying work completed, responding quickly to changing conditions, and operating efficiently at scale and in realtime.

Vehicle tracking has been simplified by consolidating data from multiple vehicle types into a single interface

on AMCS Platform called Transport Live, and is supported by map-based geofencing to automatically capture key events such as depot movements, third-party disposal site visits, and incidents/accidents. These capabilities enable more accurate automated reporting and operational oversight.

For specialist municipal-specific services such as road sweeping and winter maintenance, digitalizing previously manual processes improves transparency, accelerates validation of work performed, and supports efficiency, sustainability, and cost-management objectives across transport operations.

Customer impact

- More efficient logistics planning for complex, multi-constraint operations
- Improved fleet and asset utilization across diverse vehicle and container configurations
- Greater operational agility with the ability to adapt routes and jobs in real time
- Improved field execution and accountability through accurate capture of operational data
- Lower operational friction and overhead across dispatch, fleet, and maintenance teams
- More sustainable logistics operations through better planning, utilization, and reduced waste

theme 3

Managing material, margin +
compliance in circular operations

KEY FEATURE HIGHLIGHTS AND CUSTOMER BUSINESS VALUE

- **Global operators managing complex inbound, processing, inventory, and outbound material flows of all commodities (paper, fiber, plastics, construction, organics, metal, and more)**
- **Enterprise and SMB-recycling, recovery, and materials management operators**
- **Operating under increasing regulatory, environmental, and margin pressure**

Circular economy operations rely on accurately identifying material, understanding its value, and controlling movement from intake through processing, inventory, and outbound sale or reuse. As material streams grow more complex and regulations increase, any lack of visibility or control impacts margin, compliance, and customer trust. This release places AMCS Platform directly at the center of recycling operations, by delivering end-to-end visibility of material flows, enforcing stronger controls across inventory and pricing, and embedding regulatory requirements into daily workflows. Operators gain the clarity needed to answer critical questions:

**"What material do I have?
How do I move and process
it efficiently? Am I pricing
it correctly? Can I prove
compliance?" all while
scaling under increasing
regulatory pressure.**

Turning inbound materials into known, tradable inventory – inventory tagging, approvals, and verification

Recycling success depends on converting incoming material into well-classified, verifiable inventory. As volumes grow and commodity types diversify, manual checks or disconnected records are no longer sufficient. AMCS introduces automation that strengthens identification, traceability, and auditability from the moment material arrives.

Non-ferrous inventory tagging assigns container-level identifiers to high-value materials, capturing attributes, weights, images, and locations at weigh-in. Scannable barcodes support fast and accurate retrieval during picking, loading, and sales preparation, reducing misidentification and improving inventory confidence.

Production sheet approval enhancements ensure material movements and inventory adjustments are reviewed before posting. Designated approvers must confirm accuracy before transactions affect stock levels or valuation, strengthening governance and preventing incorrect updates.

theme 3

Managing material, margin + compliance in circular operations

The scale image access feature pairs weigh-scale photos with material, weight, and contract data. This visual evidence supports accurate classification, pricing, and settlement, reducing disputes and improving alignment among operations, commercial teams, and finance.

Executing sales orders + moving material efficiently

Efficient outbound flows require the ability to assemble full loads, shift material across sites, and fulfill orders without slowing yard operations.

Split contracts and split loads allow a single order to be fulfilled from multiple outlets while maintaining one contract and invoice. AMCS automatically manages intercompany allocations and material movements, allowing operators to optimize sourcing without complicating financials or customer experience.

The mixed-load processing flow removes unnecessary steps for yard operations when handling ferrous and non-ferrous mixed loads. Tickets can be finalized at the floor scale after non-ferrous weighing, eliminating the need to return to the truck scale. This reduces congestion and cycle times at busy yards.

Unscheduled guided truck scale for outbound sales extends structured outbound weighing to unplanned shipments. Drivers without pre-booked orders follow the same guided process at the scale, ensuring consistent ticketing and accurate data capture without manual overrides.

The screenshot displays the 'PRODUCTION SCHEDULE' window. It features a top navigation bar with tabs for 'WHS ID', 'Company System', 'Supermarket', 'Plant Customer Inventory', 'Start Date', 'End Date', 'Status', and 'Recipe'. Below this, there are filters for 'Shift', 'Outlet', 'Use Shipment', and 'Plant To Source'. The main area is divided into two sections: 'MATERIAL IN (READY ONLY TILES)' and 'MATERIAL OUT (READY ONLY TILES)'. Each section contains a table with columns for Material, Weight %, Yard Location/Code, Weight Pkg, Unit Cost (\$), and Total Cost (\$). The 'MATERIAL IN' table shows data for 'Toluca' and 'Copper'. The 'MATERIAL OUT' table shows data for 'Copper', 'Paper', 'Steel', 'Toluca', 'Plastic', and 'Glass'. At the bottom, there are buttons for 'Cancel', 'Save', 'Print', and 'Total Cost (\$)'.

Production shift approval

theme 3

Managing material, margin + compliance in circular operations

Pricing material correctly + protecting margin – freight, pricing, and cost transparency

In recycling, even small pricing errors can erode profitability. Freight assumptions, stale price lists, and limited cost visibility create margin leakage across high-volume container and transport operations. This release introduces pricing and freight enhancements that ensure every transaction reflects true operational cost.

Distance-based freight charging and weight-based freight charging provide rules-based pricing tied to actual distance travelled and load weight. The model supports tiered pricing, one-way or round-trip journeys, and both in-house and third-party haulers. This removes reliance on estimates and ensures freight cost is consistently and accurately embedded in each transaction.

Freight chargebacks enable controlled recovery of external haulage costs from customers. AMCS captures the hauler's cost, applies a configured chargeback percentage, and adds it directly to the invoice. This aligns pricing with real transport effort, useful for spot rates, remote moves, or overflow transport, protecting margin while maintaining flexibility. Freight chargebacks enable controlled recovery of external haulage costs from customers. AMCS captures the hauler's cost, applies a configured chargeback percentage, and adds it directly to the invoice. This aligns pricing with real transport effort, useful for spot rates, remote moves, or overflow transport, protecting margin while maintaining flexibility.

Internal vs external freight cost transparency clearly distinguishes cost sources across owned fleet and third-party haulers. This improves visibility of transport profitability, supports more informed fleet versus outsourced decisions, and feeds accurate cost breakdowns into financial systems.

Pricing hierarchy governance prevents unintended reversion to lower level pricing when customer specific rates expire. Prices can be configured to remain in effect until deliberately changed, protecting margin and maintaining commercial consistency.

theme 3

Managing material, margin + compliance in circular operations

Proving compliance + governing risk – embedded + country-specific regulatory controls

Recycling operators face rising compliance obligations across weighing, export, and waste tracking workflows. AMCS enhances embedded compliance controls to reduce risk and eliminate manual oversight.

Digital Waste Tracking (UK) integrates inbound weighing directly with DEFRA's Digital Waste Tracking service ahead of 2026 legislation. Required data is submitted automatically via API, and each load receives a unique compliance identifier. This ensures waste permit conditions are validated at receipt without adding manual steps or slowing yard operations.

EU DIWASS compliance plug-in supports new cross border shipment regulations within the EU, ensuring data accuracy and traceability during export operations.

ID expiry validation enhances the weighing process by checking ID expiry dates at the point of scan and allowing transactions to proceed within a configurable grace period. Expiry information is still captured and recorded, ensuring compliance data remains accurate while avoiding unnecessary transaction stoppages that would otherwise disrupt weighbridge operations.

In addition to country-specific controls, AMCS strengthens built in validation:

- ID expiry validation checks expiry dates at the moment of scan. Transactions continue within a configurable grace period, maintaining flow while ensuring accurate compliance data.
- Container ID validation for export verifies container numbers against defined structural rules. Errors are flagged before documentation is produced, reducing rework, shipment delays, and export risks.

theme 3

Managing material, margin + compliance in circular operations

Operational flow without friction – contractor collaboration + flexible order handling

Recycling yards operate under constant variability – unexpected arrivals, capacity constraints, and shifting subcontractor availability. AMCS introduces targeted improvements that allow work to continue smoothly while preserving accuracy and accountability.

A new plug-in, **Contractor Hub**, has been introduced to support recycling operations that rely on subcontractors and owner-drivers. For operators, it provides a secure environment to share

jobs, track completion, and capture contractor costs without exposing core operational or financial data. For subcontractors, it offers a simple, mobile-friendly workspace to accept jobs, submit completion details, and generate invoices. Real-time acceptance and automated reassignment prevent delays, while integrated self-billing supports clean financial workflows. This ensures transport capacity flexes without disrupting visibility, cost accuracy, or billing.

Assigned Date	Requested Date	Job Ticket No.	Job Type	Time Window	Actions	Quantity	Container Type	Material Profile	Material	Customer Name	Service Location
16/06/25	16/06/25	09023824	Scheduled	9:00am - 2:00pm	Lift, Process	1	Skip	Metall	Stainless Steel	Frank Black	6789 Birch Lane, Springfield, KS 67701
16/06/25	16/06/25	09023824	Scheduled	9:00am - 2:00pm	Lift	100.00	Skip	Metall	Stainless Steel	Isabella Gray	1347 Spruce Circle, Riverside, CA 92501
16/06/25	16/06/25	09023824	Scheduled	9:00am - 2:00pm	Lift, Process	10.00	Skip	Metall	Stainless Steel	Eva White	2448 Fir Street, Hill Valley, CA 94021
16/06/25	16/06/25	09023824	Scheduled	9:00am - 2:00pm	Lift, Process	1	Skip	Metall	Stainless Steel	Henry Blue	7890 Walnut Way, Coast City, FL 331
16/06/25	16/06/25	09023824	Scheduled	9:00am - 2:00pm	Lift, Process	1	Skip	Metall	Stainless Steel	Jack Red	5432 Cedar Boulevard, Central City, TX
16/06/25	16/06/25	09023824	Scheduled	9:00am - 2:00pm	Lift, Process	100.00	Skip	Metall	Stainless Steel	Bob Johnson	1234 Elm Street, Springfield, IL 62701
16/06/25	16/06/25	09023824	Scheduled	9:00am - 2:00pm	Lift	10.00	Skip	Metall	Stainless Steel	David Brown	5678 Oak Avenue, Metropolis, NY 100
16/06/25	16/06/25	09023824	Scheduled	9:00am - 2:00pm	Lift, Process	1	Skip	Metall	Stainless Steel	Catherine Lee	9101 Maple Drive, Gotham City, NY 100
16/06/25	16/06/25	09023824	Scheduled	9:00am - 2:00pm	Lift, Process	1	Skip	Metall	Stainless Steel	Katherine Gold	2345 Pine Road, Star City, CA 90210
16/06/25	16/06/25	09023824	Scheduled	9:00am - 2:00pm	Lift, Process	100.00	Skip	Metall	Stainless Steel	Alisa Smith	2345 Pine Road, Star City, CA 90210
16/06/25	16/06/25	09023824	Scheduled	9:00am - 2:00pm	Lift	10.00	Skip	Metall	Stainless Steel	Grace Green	2345 Pine Road, Star City, CA 90210

Open jobs screen in Contractor Hub

Invoice No.	Invoice Date	Status	Submitted Date	Net Amount	VAT Amount	Gross Amount
INV1001	16/06/25	Open		1200.00	100.00	1300.00
INV2392395	12/06/25	Open		80.00	20.00	100.00
INV2392396	12/06/25	Open		80.00	20.00	100.00
INV2392397	12/06/25	Open		80.00	20.00	100.00
INV2392398	12/06/25	Open		80.00	20.00	100.00
INV2392399	12/06/25	Completed	12/06/25	80.00	20.00	100.00
INV2392400	12/06/25	Open		80.00	20.00	100.00
INV2392401	12/06/25	Completed	12/06/25	80.00	20.00	100.00
INV2392402	12/06/25	Open		80.00	20.00	100.00
INV2392403	12/06/25	Completed	12/06/25	80.00	20.00	100.00
INV2392394	12/06/25	Completed	12/06/25	80.00	20.00	100.00

AI-Assistant to support compliance

theme 3

Managing material, margin + compliance in circular operations

Operational continuity is further supported by allowing work to proceed even when commercial records do not align perfectly with reality. **Allow jobs on expired orders** removes a common point of disruption by enabling inbound and outbound jobs to be recorded even after an order has passed its expiry date. Instead of blocking transactions or forcing emergency extensions, material is captured as it arrives, ensuring volumes are recorded accurately and yard activity continues without interruption.

To balance flexibility with control, **order fulfilment alerts and enhanced validation** introduce real-time warnings and validation as jobs are created or updated. The system issues non-blocking alerts when expected order quantities are met or exceeded, allowing users to proceed while making supervisors and managers aware of potential over- or under-fulfilment. Additional validation checks are applied across job creation and record processes to improve data accuracy without blocking operational execution.

Customer impact

- Greater confidence in inventory value through clear identification, validation, and governance of high-value and regulated materials
- Faster, more efficient assembly and movement of material across multi-site recycling operations
- Reduced margin leakage through accurate freight pricing, cost recovery, and pricing governance aligned to operational reality
- Improved visibility into transport profitability across owned fleets and third-party haulage
- Lower compliance risk through regulatory controls embedded directly into weighing, export, and execution workflows
- Reduced operational friction by enabling work to continue when orders expire, volumes fluctuate, or transport capacity varies
- More scalable recycling operations as subcontractors, owner-drivers, and internal teams operate within controlled, integrated workflows

other key highlights of the 2026.1 release

Enhanced eDVIR integration for fleet management

eDVIR is now deeply integrated with CAT, Motive, Samsara, Geotab, and AMCS, allowing driver-reported defects to flow directly into maintenance workflows. Issues logged in the field can automatically generate work orders, improve response times, and reduce manual reporting. This strengthens fleet safety, lowers administrative effort, and increases visibility into vehicle condition.

Enhanced meter support integrations with leading telematics providers

AMCS Platform now supports broader meter and telematics integration with Mix, Motive, Samsara, Geotab, AMCS, and Caterpillar. Mixed fleets gain consistent distance, activity, and performance tracking with reduced data fragmentation and clearer operational insight across dispatch, maintenance, and compliance.

Enabling predictive maintenance with intuitive Code Key 25 functionality

AMCS Fleet Maintenance fully supports Code Key 25, providing standardized defect and service classification through intuitive dropdowns. As the first provider to adopt this digital maintenance standard, AMCS enables a shift toward predictive, condition-based maintenance with seamless compatibility across major OEM and partner systems, including Cummins, Volvo, and Penske.

New Customer Management Module support for third-party fleet maintenance to maximize workshop utilization

Transform your shop from a cost center into a profit center with the new Customer Management Module for AMCS Fleet Maintenance. Designed for organizations that service external assets – such as municipal hubs, government agencies, or owner-operators – this module allows you to unify all fleet management tasks in one place. By expanding your

shop's capacity to third-party vehicles, you can maximize shop utilization and drive new revenue streams through a structured, end-to-end workflow.

Key features + benefits

- **Unified maintenance tracking:** Manage internal and external assets side-by-side while maintaining clear separation between internal costs and billable services
- **Automated pricing & invoicing:** Maximize profitability by defining custom labor rates and part markups. These flow automatically into professional quotes and invoices, ensuring accurate, real-time financial data
- **End-to-end workflow:** From centralized administration and profile management to automated General Ledger (GL) mapping, the module handles the entire service-to-revenue lifecycle

- **Flexible deployment:** Whether you are tracking inter-departmental billing for municipal fleets or ensuring safety compliance for independent contractors, this solution scales to fit your specific service model

Streamline your third-party maintenance and gain total visibility into your revenue tracking today.

other key highlights of the 2026.1 release

Expanded language support for AMCS Fleet Maintenance

AMCS Fleet Maintenance is now available in French, English, and Spanish.

McLeod LoadMaster + Fleet Maintenance integration

AMCS Fleet Maintenance now syncs with McLeod LoadMaster, ensuring dispatchers always see accurate asset availability.

- **Prevent dispatch errors**
When a truck is marked "Out of Service" for repairs, McLeod automatically updates to "Shop" status, instantly preventing dispatchers from assigning a driver or a load to that asset
- **Streamlined logistics**
Once the shop completes the work and marks the asset "In Service," it becomes immediately available for assignment in McLeod

The Result: Maximized uptime, zero accidental assignments, and a more efficient bottom line.

Single Sign-On: rebranded login experience

The Single Sign-On login experience across AMCS Platform has been refreshed to reflect the updated AMCS brand. The redesigned screen delivers a more modern, visually consistent entry point for all users, creating a professional and cohesive first interaction with the platform.

Single Sign-On: federated login + app integrations

Single Sign-On has been enhanced to support federated authentication with leading identity providers, alongside self-service integration of third-party applications. Customers can securely access AMCS applications and connected tools through a single login, while retaining full control over user access and permissions. This simplifies access, strengthens security, and accelerates onboarding of new applications.

Integrated help and training enu

A new in-platform Help and Training menu provides one-click access to documentation, release notes, and training resources, improving user adoption and reducing time to resolution.

In-product data dictionary

AMCS Platform now includes a searchable data dictionary for the public DataMart, helping customers understand available data and accelerate reporting, analytics, and integration development.

closing

The AMCS Platform 2026.1 release brings together targeted innovation across residential services, logistics, and materials management. Each enhancement is designed to reduce complexity, strengthen operational control, and support more efficient, sustainable outcomes across essential services.

Together, these updates reinforce AMCS's commitment to enabling Performance Sustainability, helping customers operate with greater confidence today while building resilience for the demands of tomorrow.





Municipality of Anchorage

“Our decision to move to the latest AMCS Platform reflects our commitment to forward-thinking, secure, and sustainable public service. We view this as a foundational step in modernizing our commercial and residential collections, landfill, transfer stations, and Material Recovery Facility operations. AMCS gives us the solutions to streamline our processes, reduce costs, and improve service delivery all while future-proofing our infrastructure.”

Kelli Toth
Solid Waste Services Director
Municipality of Anchorage



