



the 10-step checklist to scaling fleet maintenance ops

Standardizing fleet maintenance at scale

Schedule a strategy session to see how you can standardize maintenance, improve visibility, and scale operations.

Ready to learn more? [➤](#)

01. One trusted source of data

Centralize maintenance data so every site works from one trusted source and leaders can make faster, cleaner decisions.

02. Standardize before scaling

Standardize processes and controls before you scale so data stays clean and every location works the same way.

03. Digitally connect inputs to outcomes

Build a centralized, automated pipeline that turns shop-level inputs, warranty data, and PM compliance into measurable operational outcomes.

04. Change is a business transformation

Treat the rollout as a company-wide transformation that depends on aligned teams, a change-ready culture, and continuous improvement.

05. Implementation isn't adoption

Get the technology in place, then drive adoption with engagement, training, and support so teams use it every day.

06. Reduce resistance, listen to your people

Listen to technicians, act on their feedback, and remove friction before resistance slows adoption.

07. Balance autonomy with guardrails

Give local teams room to move fast while using clear system guardrails to keep every site aligned.

08. Data, take the wheel

When PM performance slips, trust the data to find gaps fast and make the right operational changes.

09. Reduce admin time, increase wrench time

Simplify work order creation so technicians spend less time on admin and more time on maintenance.

10. Automate to scale ops

Use APIs and automation to eliminate manual work, scale fleet changes, and help lean teams manage more assets.

Miller Waste Systems moved from manual workflows to a centralized system to improve visibility, accountability, PM compliance, and shop efficiency across its fleet.

Key takeaways

Organizational alignment

One source of truth keeps sites aligned and scale ready.

Data + tech

Automation turns maintenance data into measurable gains.

Change management

Adoption sticks when rollout is a people-first transformation.

Productivity + performance

Cleaner workflows cut admin time, raise PM compliance, and protect wrench time.

Partnership

The right partners keep improvement moving long after go-live.