



Benedict Group

Streamlining integration to simplify complex operations.

Benedict Group is using the following AMCS solution: Wastedge.

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About Benedict Group

Benedict Group is a family-owned Australian company that has expanded from a small haulage contractor to a leading producer and reseller of quarried, recycled and landscape products in New South Wales.

With over 50 million tonnes in reserves across 6 quarries, Benedict is a leader in the weighbridge and aggregates space and one of NSW's largest suppliers of sands, soils, gravels and road bases.

Benedict is at the forefront of resource recovery, using innovative recycling technologies to process diverse construction and demolition (C&D) waste materials and address related commercial challenges. They operate recycling and tipping facilities at five locations, accommodating various C&D waste streams, and offer free trailer hire and after-hours tipping for customer convenience.

Challenge

As one of NSW's largest producers and resellers of quarried, recycled, and landscape products, Benedict operates multiple sites and diverse business lines. However, its growth has introduced complexity, with multiple systems operating across different divisions.

Staff realised that significant administrative effort was needed just to maintain the status quo. With anticipated growth and innovation, Benedict urgently required an integrated technology solution to streamline operations and enhance visibility across its business divisions.

Benedict sought an operational system to boost efficiency, reduce paperwork and lower administrative costs, allowing its team to focus on growth and service agility.

They continue to expand, developing plants that use new technologies to lead in waste recycling. With the right tools, it aims to meet Greater Sydney's demand for civil, construction, landscaping and recycled products, while emerging as an industry leader in recycling and resource recovery.

1966

Founded

50m tons

Product in reserves

6

Quarry locations

5

Recycling locations



Solution

Benedict selected the AMCS solution for its streamlined visibility through an end-to-end system. This cloud-based platform, based on best practices from thousands of waste and recycling companies worldwide, automates and optimises scheduling, collections, deliveries and invoicing, boosting productivity for Benedict.

Additionally, the AMCS team conducted a thorough review to understand the specific industries that Benedict has traditionally struggled to manage effectively in a piecemeal fashion.

After months of collaboration between the AMCS and Benedict teams to implement advanced automated business processes and workflows throughout the organisation, AMCS gave them the perfect solution.

With AMCS software, Benedict can now manage a wide range of business processes within a single, accessible system.

From complex pricing models like pay-per-weight or pay-per-visit, to managing trucks and tracking resources, Benedict can efficiently coordinate efforts and streamline activities.

Results

Implementing AMCS technology has boosted productivity across Benedict's various businesses. In its supply and delivery sector, Benedict now offers next-day delivery of bulk materials throughout the Sydney metropolitan area and beyond. While they provide a wide range of quarried materials and landscaping supplies, the most significant growth has come from their recycling business powered by AMCS software.

Every day, Benedict recovers materials from C&D waste, including timber, concrete, brick, soil and sand, which are processed into recycled soil, aggregate, bedding sands and mulches. They are also developing plants that use new technologies to stay at the forefront of waste recycling in Sydney.

Returning materials to the industry as well-engineered, purpose-fit products offers numerous commercial and environmental benefits. To substantially improve diversion rates, Benedict is exploring emerging technologies to recycle more challenging materials, including engineered timbers, quarantined wastes, municipal solid waste (MSW) and plastics. They anticipate producing products such as biochar, diesel, green energy, carbon black, compost and wood vinegar fertiliser. Each product line presents unique challenges, but Benedict benefits from AMCS' integrated software to support its sustainability goals.

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Benedict chose AMCS's Wastedge solution as it provides full end-to-end operational functionality for our Quarry and Recycling businesses. Together with AMCS's industry knowledge and good understanding of our requirements, this was instrumental in the Wastedge decision.

David Travers, IT Program
Director, Benedict Group