



AMCS MOBILE

Real-time collection data, ad hoc work, routes, schedules, signature/photo capture, service validation and exception reporting

Overview

AMCS Mobile is an application for mobile devices which enables real-time connection with your drivers wherever they are.

The application offers you constant oversight of your waste collection services, real-time adjustments to the drivers' daily schedules, real-time capture of customer collection information and efficient, paperless management and tracking of your business operation.

Very Easy to Use

AMCS Mobile does not require complex integration; it integrates directly with back-office software.

Simply download the AMCS Mobile app, log in and access schedules, confirm work done, receive updates and capture collection information.

- Download the app
- Enter unique log-in info
- Access schedules sent to the app from the back-office
- Send real-time messages to back-office (time, GPS, photos, signatures)

Major Benefits

Major benefits from AMCS Mobile include:

- Reduced revenue leakage as all work is recorded and full oversight of the fleet is available (e.g. charge for extra lifts caused by blocked access)
- Ability to monitor driver behaviour (GPS enables transport managers to track activity, identify unplanned lifts, extra lifts, etc.)
- Improved customer service & issue resolution (e.g. missed collections) as GPS tracking, signature & photo capture as well as verification of jobs by drivers provide proof of service
- Improved efficiency of operations due to ability to add ad hoc jobs to schedules live, based on real-time fleet visibility & data intelligence
- Reduction of errors and improved efficiency due to paperless workflow
- Improved productivity through daily safety checks and driver events (i.e. traffic issues, refuelling, breakdowns)

Featured Highlights

With AMCS Mobile you are able to:

- Send daily routes & schedules to mobile device
- View list & map of scheduled route and work orders
- Send messages to and from driver tablet/smartphone in real time
- View detailed customer information, i.e. access notes, phone numbers, etc.
- Capture signatures, photos, GPS, etc.
- Add ad hoc orders to schedules in real time
- Utilise intelligent turn-by-turn navigation
- Access geocoding support
- Easily add information to an order (i.e. wait time fees, exception reporting, overloaded container)
- Electronically record disposal information, thereby eliminating disposal ticket data entry

AMCS

Website: www.amcsgroup.com

Email: info@amcsgroup.com

